



211 RESOURCE GUIDE PEORIA COUNTY

Please note: These resources are valid only for people residing in Peoria County. Resources change frequently. It is advised to check in with agencies about services rather than assuming this directory is still up to date. Last updated 07/12/2021.

HEART OF ILLINOIS UNITED WAY AND ADVANCED MEDICAL TRANSPORT





The Heart of Illinois United Way and Advanced Medical Transport's 2-1-1 is a comprehensive information and referral service. One single, confidential call connects the caller with critical health and human care programs. The 2-1-1 call center at Advanced Medical Transport of Central Illinois is linked to their 9-1-1 call center for easy and efficient transfer of calls in case of an emergency.

The Heart of Illinois 2-1-1 covers Peoria, Tazewell, Woodford, Marshall, Putnam, and Stark counties. It maintains a directory of programs that assist with various health and human service needs, including:

- Basic needs such as food, shelter, clothing, etc.
- Physical and mental health services: prescription assistance and possible medical expense advocacy, mental health and substance abuse counseling, rehabilitation, appointment transportation, health insurance navigation, and support groups.
- Job finding and training
- Financial and housing counseling
- Organizations that provide guidance on eviction, foreclosure, and utility questions
- Programs for seniors and individuals with disabilities such as home delivered meals, respite care, and home health
- Child care, after school programs, mentoring, tutoring, and protective services
- Case management and advocacy programs
- Veterinary care assistance and reduced cost care programs for pets
- and much more!

Please note, the Heart of Illinois 2-1-1 does not provide direct financial assistance of any kind.

This resource guide is not a comprehensive list of all 2-1-1 resources. If you are not finding the information you are looking for, please call 2-1-1 to speak with a Resource Specialist.

To reach us, dial 211 from any phone inside our service area. If 211 will not connect, you can reach the call center directly by dialing 309-999-4029.

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SECTION ONE

Mental Health Resources

MENTAL HEALTH SERVICES

IF SOMEONE IS ACTIVELY SUICIDAL, PLEASE CALL 911

OSF Behavioral Health Navigation Link

309-308-8150

Open Monday through Friday from 8:00 a.m. to 4:30 p.m. Referrals are made based on the client's financial and insurance situation, even outside of the OSF network, to mental health professionals that fit your needs.

OSF Children's Hospital- Resource Link

309-624-9781

Open Monday through Friday from 8:30 a.m. to 4:30 p.m. Provides youth and adolescent mental health and substance abuse referrals based on insurance coverage to mental health professionals that fit the child's needs.

Peoria Area Intergroup Association

329 E. Lake Ave., Suite 4, Peoria, IL 61614

309-687-1329

PAIA focuses on alcohol disorder support groups. More specific support group information is also listed later in this section.

Support Groups

NAMI- Tri-County

309-693-0541

NAMI focuses on substance abuse and mental health support groups. More specific support group information is also listed later in this section.

UnityPoint Health – UnityPlace Access Center

888-311-0321

www.unityplace.org

Contact UnityPlace Access Center to learn more about available outpatient mental health services including counseling, community-based services, and psychiatry. UnityPlace has services locations in Peoria, East Peoria, Pekin, and Eureka. UnityPlace formed in 2019, joining three longstanding behavioral health providers including UnityPoint Health Behavioral Health, Human Service Center, and Tazwood Center for Wellness. Accepts most commercial/private insurance, Medicaid, and Medicare plans.

UnityPoint Health – UnityPlace Community Crisis Center

130 N Richard Pryor Pl., Peoria, IL 61605

309-671-8084

www.unityplace.org

Provides 24/7 assessment and stabilization for emotion distress and mental health crises. Accepts Medicaid; financial assistance also available.

UnityPoint Health - UnityPlace Emergency Response Services (ERS)

309-671-8084

www.unityplace.org

This 24/7 line provides mobile crisis intervention and crisis resolution. Please call 911 if someone is actively suicidal rather than this line.

MENTAL HEALTH TALK LINES**IF SOMEONE IS ACTIVELY SUICIDAL, PLEASE CALL 911****Friendship Line**

1-800-971-0016

A talk line for individuals aged 60 years and older, and adults with disabilities. Talk line is available seven days a week from 7:00 a.m. to 9:00 p.m.

Illinois Coalition Against Domestic Violence

877-863-6338

Talk line is for anyone in the state of Illinois needing assistance against domestic violence. Talk line is available 24/7.

Illinois Mental Health Collaborative- Warm Line

1-866-359-7953

After selecting your language, listen for “Warm Line” option. Open Monday through Saturday from 8:00 a.m. to 8:00 p.m. Closed on major holidays.

National Graduate Student Crisis Line

877-472-3457

For any graduate student needing counseling, crisis intervention, suicide prevention, and information and referral services. Open 24/7.

National Suicide Prevention Lifeline

1-800-273-8255

You do not need to be suicidal to call the lifeline. They also have a chat option on their website. <https://suicidepreventionlifeline.org/chat>. Open 24/7/365.

The Crisis Hotline

775-784-8090

You can also text 839-863 and type ‘listen’ into the message and someone will text back. Open 24/7/365.

SUBSTANCE ABUSE RESOURCES

IF SOMEONE IS AT RISK BECAUSE OF INTOXICATION OR WITHDRAWAL SYMPTOMS, PLEASE CALL 911

Chestnut Health Systems

702 W. Chestnut St., Bloomington, IL 61701

888-924-3786

Offers inpatient and outpatient substance abuse disorder treatment programs and counseling. Accepts Medicaid.

Chestnut Health System- Medically Monitored Detox Services

1003 Martin Luther King Dr., Bloomington, IL 61701

309-820-3840

Offers medically monitored alcohol and drug detoxification. Accepts Medicaid.

Gateway Foundation Alcohol and Drug Treatment Center

11 S. Capitol St., Pekin, IL 61554

309-346-7800

Alcohol and substance abuse disorders treatment and counseling is provided for adults and adolescents in need of treatment. Accepts basic Medicaid. Please call regarding insurance.

Illinois Helpline for Opioids and Other Substances

833-234-6343

Anyone who is seeking substance abuse treatment or who has questions about helping someone struggling with substance abuse can call this statewide line 24/7 for information.

OSF Behavioral Health Link

309-308-8150

Assists the public in connecting to services for substance abuse, even outside of the OSF network. Referral line is open Monday through Friday from 8:00 a.m. to 4:30 p.m.

Rose Medical Association Inc.

209 W. Romeo B. Garrett, Peoria, IL 61605

309-686-1600

Has numerous substance abuse treatment programs, including methadone management treatment, suboxone, and two levels of outpatient treatment. There are fees associated with treatment. Admission to the clinic is done by appointment only. Please call for questions regarding the programs and to make an appointment.

Substance Abuse and Mental Health Services Administration (SAMHSA)

5600 Fishers Ln, Rockville, MD 20857

1-800-662-4357

<https://www.samhsa.gov/>

An agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. Can assist callers in finding appropriate treatment centers. The website also has a search function where you can find appropriate treatment centers.

UnityPoint Health – UnityPlace Access Center

888-311-0321

www.unityplace.org

Contact UnityPlace Access Center to learn more about available outpatient mental health services including counseling, community-based services, and psychiatry. UnityPlace has services locations in Peoria, East Peoria, Pekin, and Eureka. UnityPlace formed in 2019, joining three longstanding behavioral health providers including UnityPoint Health Behavioral Health, Human Service Center, and Tazwood Center for Wellness. Accepts most commercial/private insurance, Medicaid, and Medicare plans.

UnityPoint Health – UnityPlace Community Crisis Center and Detox Services

130 N. Richard Pryor Pl., Peoria, IL 61605

309-689-3080

www.unityplace.org

A 12 bed detoxification unit for individuals who may be at risk of withdrawal from alcohol and other drugs. The unit is staffed with nurses and support staff around the clock to provide medical interventions to stabilize individuals. Accepts Medicaid; financial assistance is also available.

UnityPoint Health – UnityPlace Addiction Recovery Center

5409 N. Knoxville Ave., Peoria, IL 61614

309-691-1055

www.unityplace.org

Inpatient and outpatient substance use disorder and behavioral addiction programs for adults and outpatient programs for adolescents age 13 and older. Accepts most commercial/private insurance plans, most traditional Medicare and Medicare Advantage, and PPO plans.

University of Illinois College of Medicine Positive Health Solutions

222 NE Monroe St., Suite 901 and 904, Peoria, IL 61602

309-671-8457

After hours: 877-421-0683

Positive Health Solutions serves individuals living with HIV/AIDS. They have substance abuse treatment programs and counseling services available. Accepts Medicare and Medicaid.

BEREAVEMENT SUPPORT GROUPS**ABC Counseling and Family Services**

111 W. Washington St., Suite 410B, East Peoria, IL 61611

309-451-9495 ext. 103

Provides a support group to people who have lost friends or relatives to suicide on the 3rd Tuesday of each month at 6:00 p.m. in Normal, IL. Please call for specifics.

Catholic Charities

309-409-5092

Wounded Healers provides comfort and support to those who are mourning the loss of a loved one. Groups will be conducted every Wednesday from 5:30 p.m. to 7:00 p.m. via Zoom. Please contact Sister Michelle Fernandez at the number above or at Sr_michelle@ccdop.org.

The Compassionate Friends

600 S. 13th St., Pekin, IL 61554
309-352-6000

Provides a support group for families experiencing the death of a child, a brother or sister, or a grandchild on the 1st Thursday of each month at 7:00 p.m.

Crossroads United Methodist Church

1420 N. Main St., Washington, IL 61571
309-444-2381

Provides a 13 weeks bereavement support program. Please call for enrollment information.

First United Methodist Church

116 NE Perry Ave., Peoria, IL 61603
309-673-3641

Provides a bereavement support group on Wednesdays starting at 10:40 a.m.

New Life Christian Church

401 W. Edgewood Ct., Morton, IL 61550
309-266-9050

Provides a bereavement support group. Please call for specific times.

Northwoods Community Church

10700 Allen Rd., Peoria, IL 61615
309-243-1550

Provides a 14 week grief support group every Tuesday beginning at 6:30 p.m. A complimentary dinner is served at 6:00 p.m. Please call for enrollment information.

OSF St. Francis Medical Center

530 NE Glen Oak Ave., Peoria, IL 61637
309-683-7802

Provides a hospice-centered grief support group on Tuesdays and Thursdays at 3:00 p.m.

United Presbyterian Church

2400 W. Northmoor Rd., Peoria, IL 61614
309-693-2002 ext. 206

Provides a grief support group on Tuesdays at 3:00 p.m. and Thursdays at 6:00 p.m.

Unity Point Health Methodist

221 NE Glen Oak Ave., Peoria, IL 61636
309-697-3342

Provides a support group on the 1st and 3rd Tuesday of each month from 7:00 p.m. to 9:00 p.m. in the Methodist cafeteria room E for anyone who has lost a loved one through suicide.

OTHER SUPPORT GROUPS

Alzheimer's Association

612 W. Glen Ave., Peoria, IL 61614
309-681-1100

Provides a support group for those living with Alzheimer's and their families.

Central Illinois Agency on Aging

700 Hamilton Blvd, Peoria, IL 61603
309-674-2071

Provides a support group for care givers and care receivers at Bradley University. Also has support groups for coping with the process of aging.

Center for Prevention of Abuse

720 W. Joan Ct., Peoria, IL 61614
309-691-0551

Provides various support groups for domestic violence victims and trafficking victims. Please call for specific times.

Central Illinois Parkinson Support Group

5114 N. Glen Park Pl., Peoria, IL 61614
309-699-7394

Provides a support group for individuals affected by Parkinson's disease on the 1st Saturday of the month from 1:30 p.m. to 3:00 p.m.

Crittenton Centers

442 W. John Gwynn Jr. Ave., Peoria, IL 61605
309-674-4125

Provides a parenting support group. Please call for specific times.

Dad's Matter

330 SW Washington St., Peoria, IL 61602
309-676-2400

Provides a support group to educate, encourage, and empower men of their rights as father. Dad's Matter meets on the 4th Monday of every month, except December, from 6:00 p.m. to 7:30 p.m.

DBSA Mood Challenge

135 NE Randolph Ave., Peoria, IL 61606
309-246-8710

The Depression and Bipolar Support Alliance provides a mental health support group for adults 18 years and older on the 2nd and 4th Thursday beginning at 6:30 p.m. with a short break at 7:30 p.m.

Epilepsy Support Group

200 E. Pennsylvania Ave., Peoria, IL 61603
309-624-4610

Provides a support group to patients, families, and community members affected by epilepsy on the 3rd Tuesday of the month from March through November. Please call for specific times.

Grace Presbyterian Church

8607 S. State Route 91, Peoria, IL 61615
309-693-3641

Provides a grief support group on Mondays from 4:00 p.m. to 6:00 p.m. and a divorce support group on Wednesdays from 6:30 p.m. to 8:00 p.m.

Hult Center for Healthy Living

5215 N. Knoxville Ave., Peoria, IL 61614
309-692-6650

Provides numerous support groups, including bereavement, children's bereavement, and cancer. Please call for specific times.

INI Stroke Support Group

135 NE Randolph Ave, Peoria, IL 61606
309-624-8573

Provides a support group for persons who have had a stroke, their family, and their friends on the 3rd Thursday of the month from 4:00 p.m. to 5:30 p.m.

JOLT Foundation

1411 NE Adams St., Peoria, IL 61603
309-966-3643

Provides a drug use disorder peer support group on Wednesdays from 6:00 p.m. to 7:00 p.m. for all people suffering from any kind of substance use.

Us Too Peoria

4125 N. Sheridan Rd., Peoria, IL 61614
www.ustoopeoria.com
rick@ustoopeoria.com

Provides a support group for prostate cancer survivors and their spouses and family. Please check the website or email Rick for specific times.

There are close to 100 support groups in the 211 database. If you are looking for something more specific that is not listed above, please call 211 or 309-999-4029 to locate those resources.

SECTION TWO

Healthcare Resources

COMMUNITY HEALTHCARE

Cordoba Healthcare

711 W. John Gwynn Jr. Ave., Peoria, IL 61605
309-340-8165

Cordoba Healthcare works with local doctors, nurses, volunteers, and students to provide free specialty medical clinic. Areas of specialization include cardiology, gastroenterology, nutrition, liver, nephrology, pulmonary, basic dental services, and more. This clinic is operated out of a Heartland Health Services building on Sundays from 1:00 p.m. to 4:00 p.m. It is ideal to call first, but walk-ins are welcome. Voice messages are checked daily.

First United Methodist Church

116 NE Perry Ave., Peoria, IL 61603
309-673-3641

The blood pressure check is available on the 1st and 3rd Saturday of each month from 11:00 a.m. to 1:00 p.m. Please note, due to pandemic, this service is temporarily on hold.

Heartland Health Services

Numerous locations throughout area. Call for clinic closest to you.
309-680-7600

Heartland Health Services is a federally funded clinic whose target population is low-income adults and children. Heartland is not a free clinic, but will work with people on a sliding scale that do not have insurance.

The Heart of Christ Free Health Clinic

3800 W. War Memorial Dr., Peoria, IL 61615
309-692-0421 or 309-472-4472

Free medical clinic is the 2nd Saturday of each month from 9:00 a.m. to 12:00 p.m.

OSF St. Francis Medical Center- OSF Care-A-Van

Travelling van- no physical location
309-282-1623

<https://www.osfhealthcare.org/saint-francis/services/wellness-services/osf-care-a-van/>

The Care-A-Van serves people in the 61603 and 61605 zip codes. They provide free healthcare services that include blood pressure screenings, doctor consultations, nurse visits, exercise consults, dietician consults, health education, insurance consults, linkage with a primary care doctor, discussion of general health concerns, and spiritual support.

PRESCRIPTION EXPENSE ASSISTANCE

First United Methodist Church

116 NE Perry Ave., Peoria, IL 61603
309-673-3641

To receive assistance with prescription costs, you must first visit the medical clinic offered by this organization. If approved for assistance, there is a \$30 per year maximum on prescription assistance. Please note, due to pandemic, this service is temporarily on hold.

Good Days

690 Dallas Pkwy, Suite 200, Plano, TX 75024
972-608-7141

To qualify for prescription assistance, patients must have valid medical insurance, meet household income criteria, and the prescribed medication must be on an approved list provided by the organization. Please call to be screened.

Healthwell Foundation

PO Box 220410, Chantilly, VA 20153
1-800-675-8416

If you've been prescribed a medication and your insurance company covers it, but you still cannot afford the coinsurance or copayment required, you may qualify for financial assistance for prescription costs. Please call to be screened.

NeedyMeds

103 Maplewood Ave., PO Box 219, Gloucester, MA 01930
1-800-503-6897

Has data of over 5,000 sources of assistance that can help a person pay for prescription costs.

Partnership for Prescription Assistance

888-477-2669

Helps qualifying patients without prescription drug coverage get the medicines they need for free or nearly free. Please call for screening.

PCCEO (Community Action Agency)

711 W. McBean St., Peoria, IL 61605
309-671-3900

The emergency services department can sometimes assist with prescription costs. Please call for eligibility screening.

Rx Outreach

PO Box 66536, Saint Louis, MO 63166
877-727-9915

Offers more than 600 medications that cover most chronic diseases at a reduced price or free. Patients can be on Medicare, Medicaid, or other health insurance and still receive medications. Eligibility is based on household income. Please call for screening.

Your township may also be able to assist with prescription assistance. Please see map in Appendix A to find your local township. Then locate your township contact information under “Township Information” [here](#).

HEALTH INSURANCE PROGRAMS

Medicaid is a state-administered health insurance program for low-income families and children, pregnant women, the elderly, people with disabilities, and other adults. In addition to standard medical costs, Medicaid can cover various forms of dental work, fillings, dentures, hearing aids, glasses, and more.

Medicare is health insurance for individuals who are disabled or those 65 years of age or older.

Illinois Department of Human Services

211 Fulton St., Suite 300, Peoria, IL 61602

309-671-8100

Intake hours for new Medicaid applicants are Monday through Friday from 8:30 a.m. to 11:00 a.m.

You can also apply electronically at www.dhs.state.il.us

Meridian Health Plan

1 Campus Martius, Suite 700, Detroit, MI 48226

866-606-3700

This is one of the managed Medicaid plans in the state of Illinois. After successfully being approved for Medicaid, most people are directed to choose a managed plan for their coverage.

Molina Healthcare

855-687-7861

This is one the managed Medicaid plans in the state of Illinois. After successfully being approved for Medicaid, most people are directed to choose a managed plan for their coverage.

Health insurance navigation programs are a free service, open to anyone in the country, regardless of your location. The navigators can give guidance on finding the best Medicaid, Medicare, or Private Insurance plan for you. Sometimes there are plans that better cover prescription costs as well as assistance to buy private insurance.

Good Days

6900 Dallas Pkwy, Suite 200, Plano, TX 75024

972-608-7141

Heartland Health Services Navigators

309-680-7632

Marketplace

465 Industrial Blvd., London, KY 40750

1-800-318-2596

www.healthcare.gov

Can help you find a Medicaid or Medicare coverage. Call line is open 24/7, but closed on Federal Holidays.

Medicare

7500 Security Blvd, Windsor Mill, MD 21244

1-800-633-4227

Whether you're new to Medicare, getting ready to turn 65, or preparing to retire, you'll need to make several important decisions about your health coverage. This 24/7 call line can answer any questions you have about Medicare.

Pekin Hospital Navigators

309-353-0802

TRANSPORTATION SERVICES**Angel Flight**

500 Richards Rd., Charles Wheeler Downtown Airport, Kansas City, MO 64116

816-421-2300

For those who are financially unable to travel for their medical needs or have a compelling situation that they feel they can help, Angel Flight can provide transportation services. This is not an emergency medical transportation service, rather for planned travel to planned medical appointments.

Center for Youth and Family Solutions- New Day Senior Services

2610 W. Richwoods Blvd, Peoria, IL 61604

309-323-6655

Can link individuals aged 60 years and older with transportation to medical appointments.

Central Illinois Agency on Aging

700 Hamilton Blvd, Peoria, IL 61603

309-674-2071

Can provide individuals aged 60 and over with transportation to dialysis, cancer treatment, medical appointments and more.

CityLift

407 SW Adams St., Peoria, IL 61602

Information Line: 309-679-8183

Scheduling Line: 309-999-3667

People who live in Peoria, Peoria Heights, and West Peoria who have a disability or multiple disabilities that result in the inability to get on a fixed bus route, inability to disembark for a fixed bus route, or inability to get to or from or wait at a fixed route bus stop may qualify for CityLift services. There is a fee associated with riding a CityLift bus. Please call for an application.

CountyLink

414 S. Main St., Peoria, IL 61604

Main Line: 309-697-3305

Scheduling Line: 309-999-3667

CountyLink provides service in Peoria County in the areas not covered by CityLift. Trips must start or end in the rural part of Peoria County, being Chillicothe, Glasford, Elmwood, Hanna City, Dunlap, etc. There is a fee associated with riding a CountyLink bus. Please call for an application.

First Transit

877-725-0569

Offers free transportation to those on basic Medicaid (not managed plans), as well as for people on a Medicaid and Medicare combination (but not Medicare alone).

First United Methodist Church

116 NE Perry Ave., Peoria, IL 61603

309-673-3641

Provides a pack of 10 single-ride local bus passes to the first 10 people on the first Wednesday of each month at 9:00 a.m.

Good Days

6900 Dallas Pkwy, Suite 200, Plano TX 75024

972-608-7141

Offers transportation services, from road to air, for pre-approved medical appointments as determined by the patient's prescribing physician. Patients must be enrolled in a Travel Program through Good Days at least two business days before their appointment.

Lifeline Pilots

309-697-6282

Can provide medical transportation to those in need of medical care. Sometimes transportation requests are granted for funerals and humanitarian situations, such as caregiver exchanges, a final wish visiting an ill relative, taking children to special needs camps, and disaster relief. Please call for an application.

Meridian Health Plan

1 Campus Martius, Suite 700, Detroit, MI 48226

866-796-1165

For those on Meridian Medicaid, transportation to medical appointments is covered under your insurance. Call to schedule transportation.

Molina Healthcare

855-687-7861

For those on Molina Medicaid, transportation to medical appointments is covered under your insurance. Call to schedule transportation.

National Patient Travel Helpline

4620 Haygood Rd., Suite 1, Virginia Beach, VA 23455
1-800-296-1217

After an initial screening of patient need and determination of a suitable means of travel, callers are referred to the most appropriate charitable medical transportation program that can best meet their needs.

OSF Medical Center- Pediatric Resource Center

320 E. Armstrong Ave., Peoria, IL 61603
530 NE Glen Oak Ave., Peoria, IL 61637

For patients of the Pediatric Resource Center, medical appointment transportation is available for patients who need to get to their appointment at the Pediatric Resource Center.

Support a Friend Transportation

PO Box 5798, Peoria, IL 61602
309-406-8363

This is not a free service, but does provide transportation services locally and state wide for a cost. Please call for pricing information and to make reservations.

DENTAL CARE**Cordoba Healthcare**

711 W. John Gwynn Jr. Ave., Peoria, IL 61605
309-340-8165

Cordoba Healthcare works with local doctors, nurses, volunteers, and students to provide free specialty medical clinic. Areas of specialization include dental services. This clinic operated out of a Heartland Health Services building on Sundays from 1:00 p.m. to 4:00 p.m. It is ideal to call first, but walk-ins are welcome. Voice messages are checked daily.

Dental Lifeline Network

PO Box 10342, Peoria, IL 61602
888-235-5826
Toll Free: 855-486-6541

This is a national organization providing access to comprehensive dental services for people with disabilities, the elderly, or medically at-risk. Wait list can sometimes be a year or longer, so this is not a good option for someone with a pressing dental emergency.

Dr. Al-Dadah Monzer

2412 W. Forrest Hill Ave., Peoria, IL 61604
309-681-0700

Accepts private insurance, basic Medicaid and Meridian Health Care.

Dr. Edward L. Rick

6926 N. University Ave., Suite C, Peoria, IL 61614
309-839-1677

Accepts private insurance, basic Medicaid and Molina Medicaid.

Familia Dental Peoria

1403 W. Glen Ave., Peoria, IL 61614
309-692-4721

They provide a number of financial options to help you receive treatment including private insurance, Medicaid, and cash options.

Flynn Orthodontics

7310 N. Villa Lake Dr., Peoria, IL 61614
309-683-2660

Accepts private insurance, basic Medicaid, Molina Medicaid, and Meridian Health Care for orthodontic care.

Heartland Health Services

2321 N. Wisconsin Ave., Peoria, IL 61603
309-680-7600

Provides access to dental care through the OSF Dental Clinic for individuals who are referred into the program by a Heartland doctor. Accepts private insurance and Medicaid. Depending on income, financial assistance may be available for patients.

Illinois Central College Dental Hygiene Clinic

5407 N. University St., Peoria, IL 61614
309-690-6999

The clinic accepts patients aged five years and older for a flat fee of \$20, regardless of care needed. There is no charge for patients with a current Medicaid card.

Knox County Community Health Center

1361 W. Fremont St., Galesburg, IL 61401
309-344-2225

Accepts private insurance, Medicaid, and Medicare. Sliding scale available if patient qualifies.

Optim Dental

1200 W. Main St., Suite 9, Peoria, IL 61606
309-777-9777

Accepts private insurance, basic Medicaid, and Molina Medicaid.

Orland Park Dental Services

809 W. Detweiller Dr., Peoria, IL 61615
309-692-1320

Through the "Helping Kids Because We Care" program, they pay up to \$500 in dental services for any child who does not have dental insurance, is not eligible for Medicaid, or has been determined as 'urgent' by their team during an in-school dental screening.

Peoria City/County Health Department

2116 N. Sheridan Rd., Peoria, IL 61604
309-679-6000

The dental clinic is for individual's age 6 months to 20 years of age.

Secure Dental

3127 N. University St., Peoria, IL 61604
309-681-8888

Accepts private insurance, basic Medicaid, Molina Medicaid, and private pay.

Your township may also be able to assist with limited dental care. Please see map in Appendix A to find your local township. Then locate your township contact information under “Township Information” [here](#).

MEDICAL MARIJUANA PROGRAMS**Illinois Department of Public Health- Medical Cannabis Pilot Program**

700 E. Oak St., Canton, IL 61520
309-647-1134

Provides assistance to qualifying patients with completing their applications, including renewal applications and extensions, for the Medical Cannabis Registry Program. There is no charge for this assistance, however, costs associated with registration fees and other equipment are the responsibility of the applicant. Open Monday through Friday from 8:00 a.m. to 4:00 p.m.

HEARING SCREENINGS AND AIDS**Chicago Lighthouse**

1850 W. Roosevelt Rd., Chicago, IL 60608
312-666-1331

This organization serves as the local distribution arm for the iCanConnect program in the state of Illinois. Individuals work with qualified program specialists to identify hardware, software, and applications that best suit their communications technology needs. iCanConnect provides equipment needed to make communication and internet accessible to low-income individuals who have significant hearing loss.

Ecklemann-Taylor Speech and Hearing Clinic

275 S. University St., Rachel Cooper Building Room 211, Normal, IL 61790
309-438-8641

Open Monday through Friday from 8:00 a.m. to 4:30 p.m. Accepts all forms of Medicaid for hearing aids. Medicare is accepted for certain services. Many forms of private insurance are accepted. Does hearing screenings and aids as well as speech therapy.

Lions of Illinois Foundation

2254 Oakland Dr., Sycamore, IL 60178
815-756-5633

Open Monday through Friday from 9:00 a.m. to 5:00 p.m. Must fill out application and send it in. The Lions of Illinois Foundation will let you know if they can assist with the cost of hearing aids after they receive your application. Applications can be found at <https://www.lionsofillinoisfoundation.org/images>

Sound Choice Hearing Clinic

117 N. Parkway Dr., Pekin, IL 61554
309-347-0500

Open Monday through Thursday from 8:00 a.m. to 4:30 p.m. and Friday by appointment only. Accepts most insurance plans including Medicaid and Medicare for hearing screenings and aids.

Starkey Hearing Foundation

6700 Washing Ave South, Eden Prairie, MN 55344
1-800-328-8602

Offers the Hear Now program to financially assist those in need of hearing aids. Must be income eligible. Please call for screening.

VISION TESTING AND GLASSES**Bard Optical**

4620 N. University Ave., Peoria, IL 61614
309-692-8222

Accepts Medicaid and Medicare.

Carver Family Optical

3311 N. Sterling Ave., Peoria, IL 61604
309-685-2020

Cash exam and glasses package starts at \$85. Accepts Medicaid.

Dr. Brendon J. Johnson

2611 Broadway St., Pekin, IL 61554
309-347-5989

Accepts Medicaid and Medicare.

The Heart of Christ Free Health Clinic

3800 W. War Memorial Dr., Peoria, IL 61615
309-692-0421

Their community clinic provides eye examinations. Please see "Community Healthcare" on page 14.

Lions of Illinois Foundation

2254 Oakland Dr., Sycamore, IL 60178
815-756-5633

Open Monday through Friday from 9:00 a.m. to 5:00 p.m. Must fill out application and send it in. The Lions of Illinois Foundation will let you know if they can assist with the cost of glasses after they receive your application. Applications can be found at <https://www.lionsofillinoisfoundation.org/images>

Vision USA

1-800-766-4466

Provides free eye exams to low-income persons. Must meet all 5 criteria: have no private or government insurance, including Medicaid and Medicare; have income below the established level based on household size; have not had an eye exam in the past 24 months; must be a U.S. citizen or legal residents with a social security number or legal resident number; and have not received a doctor referral through the Vision USA program in the last two years. All applications must be submitted online.

Your township may also be able to assist with a voucher for glasses. Please see map in Appendix A to find your local township. Then locate your township contact information under “Township Information” [here](#).

MEDICAL EQUIPMENT RESOURCES**Advocates for Access**

4450 N. Prospect Rd., Suite C8, Peoria Heights, IL 61616
309-682-3500

Can sometimes assist in obtaining medical equipment, including hospital beds, wheelchairs, shower seats, and more.

First Choice Medical Equipment

3402 N. Prospect Rd., Peoria, IL 61603
309-681-8166

Can provide beds, walking aids, wheelchairs, nebulizers, and other medical supplies. Accepts Medicare and Medicaid.

The Hope Chest

1106 Derby St., Pekin, IL 61554
309-620-9043

Can assist in obtaining wheelchairs and other wheeled mobility items and other medical equipment supplies if available. Please call regarding specific item in need.

Kiwanis Club of South-West Peoria – Lend a Hand

PO Box 9335, Peoria, IL 61612

Please contact 211 for an application to obtain medical equipment and supplies.

South Side Mission Benevolence Center

2919 W. Garden St., Peoria, IL 61605
309-673-1041

If they have medical equipment donated to them, they will donate it back to a person in need in the community. Please call regarding specific item in need.

SECTION THREE

Housing Resources

EVICTIION PREVENTION RESOURCES

Typically, a tenant (renter) cannot just be thrown out of a rental property. For instance, a 5 Day Notice does NOT mean the tenant must leave the home in 5 days; rather, it normally means the tenant has 5 days to pay before the landlord files formal eviction paperwork with the court.

Prairie State Legal Services

309-674-9831

Toll Free: 1-800-322-2280

Open Monday through Friday from 8:30 a.m. to 5:00 p.m., but closed from 12-1 for lunch. The toll free number can be reached Monday through Thursday from 9:00 a.m. to 1:00 p.m.

This website explains that eviction is a process, including going to court:

<https://www.illinoislegalaid.org/legal-information/understanding-eviction-tenants>

Peoria County Courthouse- Pro Bono Help Desk

324 Main St., Peoria, IL 61602

Room 422 on the 4th floor of the Peoria County Courthouse

309-672-6084

For individuals representing themselves in a civil legal case, volunteer attorneys are available to for 30 minute consultations to answer questions, explain legal procedures, and provide general direction on the case. This is available the 2nd Wednesday of every month and the 3rd Thursday of every month from 10:00 a.m. to 12:00 p.m. Volunteers are only available to provide brief and one-time advice and information. They are not able to provide representation in court for the legal matter. The help desk is not able to assist with matters involving domestic violence or on emergency petitions on orders.

HOUSING COUNSELING AND FORECLOSURE PREVENTION

While there are very few financial resources to assist with mortgage payments, there are numerous organizations that offer housing counseling to help you better understand your options in avoiding foreclosure.

AARP Housing Solutions Center

601 East St. NW, Washington, DC 20049

855-850-2525

Offers a free foreclosure prevention counseling session with a HUD-certified counselor. Call to schedule an appointment. Appointments can take 45 minutes to an hour.

Homeowner Helpline

866-544-7151

Spanish Toll Free Line: 866-310-8398

If facing foreclosure, you may contact this Illinois Attorney General's program to learn more about your options or to report a predatory mortgage lender.

Homeownership Preservation Foundation Hotline

888-995-4673

This 24/7 hotline provides free foreclosure prevention counseling and advice. Available in over 170 languages.

Illinois Foreclosure Prevention Network

111 E. Wacker Dr., Suite 1000, Chicago, IL 60601

312-836-5200

Offers HUD approved housing counseling and foreclosure counseling and education.

METEC

2605 W. Krause Ave., Peoria, IL 61605

309-676-3832

A HUD approved housing counseling supplier, they also have expertise in homeownership and down payment program administration. Office hours are Mondays, Wednesdays, and Thursdays from 9:00 a.m. to 5:00 p.m. and Tuesdays from 9:00 a.m. to 7:30 p.m.

Navicore Solutions

416 Main St., Suite 800, Peoria, IL 61602

877-611-1007

Offers housing counseling Monday through Friday from 8:00 a.m. to 8:30 p.m. and Saturdays from 8:00 a.m. to 5:00 p.m. They also offer foreclosure prevention loan modification and refinancing programs.

The Salvation Army

417 NE Adams St., Peoria, IL 61603

309-655-7272

Can offer mortgage assistance occasionally. Usually set appointments to assist once a month. These appointments are hard to come by, so utilizing other ideas and programs as well is suggested.

HOUSING COMPLAINTS**City of Peoria**

419 Fulton St., Suite 300, Peoria, IL 61602

309-494-8600

If you live in the City of Peoria, their offices offer to hear and investigate housing complaints. If your home is deemed uninhabitable by the City of Peoria, please see "Natural Disaster Services" on page 90.

Prairie State Legal Services

411 Hamilton Blvd, Suite 1813, Peoria, IL 61602

309-674-9831

Toll Free: 1-800-322-2280 (Can be reached Monday through Thursday from 9:00 a.m. to 1:00p.m.)
Prairie State will hear housing complaints and help a client with legal advice or legal action if laws and regulations are not being followed.

HOMELESS AND EMERGENCY SHELTERS

Center for Prevention of Abuse

720 W. Joan Ct., Peoria, IL 61614
309-691-0551

Has an emergency shelter in Peoria and Tazewell Counties for anyone fleeing abuse. Please call for shelter screening.

Dream Center

714 Hamilton Blvd, Peoria, IL 61603
309-839-1810

Can accept women, women with children, single fathers with children, unmarried couples with children who are on the same insurance card, married couples with marriage license with or without children, males who are 18 or 19 years of age and still in high school. The night time cut off is 10:00 p.m. to enter the shelter unless you are entering with an emergency service, caseworker, or authority.

Esther House

6847 N. Allen Rd., Peoria, IL 61614
309-689-0915

Accepts women and women with children. Male children must be age 12 or younger. Please call for shelter screening.

Peoria Rescue Ministries- Peoria Rescue Mission

601 SW Adams St., Peoria, IL 61602
309-676-6416

Accepts men over the age of 18. Men on parole or who are registered sex offenders must have prior approval from the director before they can stay at the shelter. Please call for shelter screening.

Salvation Army- Rust Transitional Center

235 Derby St., Pekin, IL 61554
309-478-7878

Accepts women, women with children, and families. There is limited space for single men. Please call for a shelter screening.

The Salvation Army- Family Services Center

417 NE Adams St., Peoria, IL 61603
309-655-7272

Accepts women, women with children, intact families, and married couples with marriage license or civil union documentation. No sex offenders are accepted. If you are on parole for a non-violent crime you are eligible for the shelter. Please call for a shelter screening.

The Salvation Army- Safety Net

414 NE Jefferson St., Peoria, IL 61603
309-655-7272

Accepts men who are not registered sex offenders. Check in between 8:00 p.m. and 11:00 p.m. No one is allowed to enter the shelter after 11:00 p.m.

COOLING AND WARMING CENTERS

CityLink

407 SW Adams St., Peoria, IL 61602
309-676-4040

Warming Center hours are Monday through Friday from 6:00 a.m. to 12:30 a.m., Saturday from 7:00 a.m. to 10:00 p.m., and Sunday from 8:00 a.m. to 7:00 p.m. during periods of extreme cold.

City of Peoria

419 Fulton St., Peoria, IL 61602
309-494-8600

Warming and cooling center hours are Monday through Friday from 8:00 a.m. to 5:00 p.m. during extreme heat or extreme cold situations.

Dream Center Peoria

714 Hamilton Blvd., Peoria, IL 61603
309-839-1810

Cooling center is available 24 hours a day during extreme heat.

Illinois Department of Human Services

211 Fulton St., Suite 300, Peoria, IL 61602
309-671-8100

Warming and cooling center available Monday through Friday (minus State holidays) from 8:30 a.m. to 5:00 p.m. during extreme heat or cold situations.

Peoria Fire Department

All locations
309-494-8700

Warming and cooling centers available from 7:00 a.m. to 9:00 p.m. as long as firefighters from that station are not out on a call.

Peoria Friendship House

800 NE Madison Ave., Peoria, IL 61603
309-671-5200

Warming and cooling center available Monday through Friday from 10:00 a.m. to 5:00 p.m. during extreme heat or extreme cold situations.

Peoria Police Department

600 SW Adams St., Peoria, IL 61602
309-673-4521

The lobby of the Peoria Police Department serves as a 24/7 warming and cooling center during extreme heat or extreme cold situations.

The Salvation Army Peoria

417 NE Adams St., Peoria, IL 61603

309-655-7272

Cooling center is available Monday through Friday from 8:30 a.m. to 4:30 p.m. during extreme heat situations.

HOUSING SEARCH AND INFORMATION**Local Subsidized (Income Based) Housing**

- Income based housing will charge approximately 30% of your household income for rent.
- Income based housing normally gives a utility allowance and some even include utilities in the price of rent. This will vary by complex.
- You may apply to as many income-based housing complexes and/or housing authorities nationwide as you would like.
- One bedroom subsidized apartments will allow two occupants.
- You do NOT need to be receiving disability benefits to qualify for a subsidized complex.
- If you're trying to qualify for a complex based on a disability, you typically just need a doctor to fill out a form verifying the condition (s). A form for your doctor to sign will be supplied by the complex.

Complexes for Peoria, Tazewell, Woodford, and Fulton Counties can be found on the Advocates for Access website at www.advocatesforaccess.com/housing.

Make sure the "subsidized" column says "YES" if you want to be in income based housing. If you have disabilities, you can also call Advocates for Access at 309-682-3500 for assistance with your housing search.

*If the complex has a "+ mobility disability" under the notes section, this means they accept "elderly head of household" AND "head of household with a mobility disability over 18 years old".

*Only the head of household needs to be elderly or have a mobility disability.

HUD Subsidized Housing Map

- This map will show you all of the HUD complexes nationwide, including housing authorities. Unfortunately, this list does not show who has current openings. The website to find the subsidized housing map is <https://resources.hug.gov>.
- Select "Find Affordable Housing Opportunities Near Me".
- Search by county or city in the top bar.
- Zoom in or out as you wish

Private Rental Options

A lot of these will be privately owned complexes, but there are some income based housing or more affordable housing options through these websites as well.

-www.ilhousingsearch.org or call 877-428-8844

-www.rent.com

-www.apartment.com

-www.apartmentguide.com

Reliable Landlords

2-1-1 has a list of reliable landlords that have worked with the Salvation Army and HUD in the past. Some of these landlords will work with people to break up a security deposit. Some will also include utilities in the price of rent. Each landlord will operate differently. Please call 211 or 309-999-4029 to get a list of these landlords mailed or emailed to you.

COORDINATED ENTRY SYSTEM

The primary goals for the Coordinated Entry processes are to allocate resources as effectively as possible and that assistance is accessible no matter where or how people present. It is designed to fulfill three primary purposes:

- 1- To consolidate and streamline the community wide process by which individuals experiencing homelessness can request assistance in regaining permanent housing;
- 2- To create a system that identifies a pathway to permanent housing for ALL individuals experiencing homelessness, including creating one where it does not yet exist; and
- 3- To ensure that, whenever a program has insufficient capacity to serve all consumers, the most vulnerable individuals experiencing homelessness are served first.

The Coordinated Entry process is open to any and all individuals and families in the local Continuum of Care's service area experiencing *literal homelessness* or are actively fleeing domestic violence, both as defined by the U.S. Department of Housing and Urban Development (HUD) below, regardless of any potential barriers such as lack of income, criminal history, substance use, or prior program experiences.

Literal homelessness as defined by HUD means that all individuals or families must meet *at least one* of the below criteria to be eligible for the Coordinated Entry system:

- 1- Has a primary nighttime residence that is a public or private place not meant for human habitation;
- 2- Is living in a publicly or privately operated shelter designed to provide temporary living arrangements;
- 3- Is exiting an institution where (s)he has resided for 90 days *or less* AND who resided in an emergency shelter or place not meant for human habitation immediately before entering the institution; or
- 4- Actively fleeing a domestic violence situation.

This definition does not include individuals or families who are doubled up in housing or are at risk of losing housing due to an eviction or utility shut off. While the Continuum of Care (CoC) understands that these individuals are in need, they will not be eligible to participate in the Coordinated Entry process as they do not meet the criteria under the HUD definition.

Individuals and families who are literally homeless will be placed on a shared list after completing the Coordinated Entry intake process. This means when a CoC sponsored bed/resource becomes available, that project will access this shared list to pick their next participant. Instead of taking a "first come, first serve" approach, Coordinated Entry referrals will prioritize those individuals and families who are the

most vulnerable according to their Coordinated Entry intake score, as well as those identified as meeting the HUD definition of chronically homeless.

To access the Coordinated Entry system, the below resources are available:

Dream Center

714 Hamilton Blvd., Peoria, IL 61603

309-839-1810

Persons meeting the literal homelessness definition can walk in for a Coordinated Entry intake assessment 24 hours a day, 7 days a week, 365 days a year.

Heart of Illinois 2-1-1

211 or 309-999-4029

Persons meeting the literal homelessness definition can call for a Coordinated Entry intake assessment Monday through Friday between 8:00 a.m. and 8:00 p.m.

All CoC funded agencies have trained assessors to complete the Coordinated Entry intake process. Hours of operations for these agencies vary by times and days of the week. You can find a list of these resources on the CoC drive in the Coordinated Entry folder found here:

<https://drive.google.com/drive/folders/0B7MFrIavIVWnaEw3MFBDd3JPNkE>

The CE system is an excellent system to rehouse the most vulnerable population within the literal homeless population, but the other housing resources in this section should be explored in addition to the CE system as well.

2-1-1 Resource Specialists are always happy to answer questions regarding the Coordinated Entry system.

SECTION FOUR

Food, Clothing, and Household Goods

FOOD PANTRIES

Food pantries change very frequently; be sure to check in with the pantry before attending. You can attend as many different pantries a day as you would like, but many pantries have a limit on how many times you can visit their specific pantry in a month.

Bartonville Christian Church

4900 Pfeiffer Rd., Bartonville, IL 61607
309-697-1520

Food pantry is open on Mondays from 1:00 p.m. to 3:00 p.m. Closed on holidays. You must reside in Limestone Township and have proof of address.

Bethel United Methodist Church

210 N. Richard Pryor Pl., Peoria, IL 61605
309-676-7321

Food pantry is on the 2nd and 4th Wednesday of each month from 10:00 a.m. to 11:00 a.m. Serves the south end of Peoria, but won't turn someone away if they are without food. Must have a photo ID or postmarked piece of mail.

Boys and Girl Clubs

806 E. Kansas St., Peoria, IL 61603
309-685-6007

Food pantry is open the 2nd Wednesday of the month from 11:00 a.m. to 1:30 p.m. Must make an appointment during office hours: Monday through Friday from 8:30 a.m. to 6:30 p.m.

Bradley Epworth United Methodist Church

1316 W. Columbia Terr., Peoria, IL 61606
309-673-1330

Food pantry is on the 1st Friday of each month from 8:00 a.m. to 10:00 a.m.

Bridgeway Food Pantry

106 Grant Rd., Marquette Heights, IL 61554
309-349-3441

Food pantry is on the 3rd Saturday of the month from 9:00 a.m. to 11:30 a.m.

Catholic Charities

1825 NE Adams St., Peoria, IL 61603
309-637-0288

Food pantry is on Tuesdays and Thursdays from 9:30 a.m. to 11:30 a.m. Photo ID is required. You may receive food one time per month.

Chillicothe Assembly of God Church

422 W. Truitt Ave., Chillicothe, IL 61523
309-274-3172

Food pantry is on Friday from 1:00 p.m. to 3:00 p.m. Must reside in Chillicothe, Mossville, Princeville, or Rome. Must bring photo ID or piece of mail. May attend food pantry once a week.

Christ Alive! Community Church

9320 W. Route 150, Edwards, IL 61528
309-693-2393

Food pantry is the 1st and 3rd Monday of each month from 10:00 a.m. to 12:30 p.m. May attend food pantry once per month.

Church of Christ Northwest

7722 N. Allen Rd., Peoria, IL 61614
309-693-2426

Food pantry is the 2nd Tuesday of each month from 12:30 p.m. to 2:00 p.m. Must bring photo ID.

Dunlap Prospect United Methodist Church

300 E. Ash St., Dunlap, IL 61525
309-243-7300

Food pantry is on Tuesdays and Thursdays from 9:00 a.m. to 11:00 a.m. Must reside in the Dunlap area.

East Bluff Community Center

512 E. Kansas St., Peoria, IL 61603
309-839-0781

Food pantry is on Saturdays from 8:30 a.m. to 12:00 p.m. Closed on the 5th Saturday of the month. Must live in Peoria County with ID or a current piece of mail to prove residency.

Evangelical United Methodist Church

401 Walnut St., Washington, IL 61571
309-444-3228

Food pantry is the last Saturday of the month from 7:30 a.m. to 9:00 a.m. Photo ID is required.

First Assembly of God

4020 N. Brandywine Dr., Peoria, IL 61614
309-685-5291

Food pantry is once a month on a Thursday from 12:00 p.m. to 1:00 p.m. The 2021 dates are March 12, April 16, May 14, June 18, July 16, August 13, September 17, October 15, November 12, and December 17. Must have two forms of ID with current address.

First United Methodist Church

116 NE Perry Ave., Peoria, IL 61603
309-673-3641

Food pantry is on Saturdays from 11:00 a.m. to 1:00 p.m.

Grace United Methodist Church

601 N. 4th St., Pekin, IL 61554
309-347-7131

Food pantry is open the 2nd Tuesday of the month from 4:00 p.m. to 5:00 p.m. Please call first to confirm pantry is open.

Hand Up Peoria

1419 S. Folkers Ave., Peoria, IL 61605
309-222-6377

Food pantry is on Thursdays from 9:00 a.m. to 10:00 a.m. May receive food one time per month.

Heaven's View Christian Fellowship

602 W. Richmond Ave., Peoria, IL 61606
309-682-2360

Food pantry is on Saturdays from 11:00 a.m. to 1:00 p.m. Must reside in the City of Peoria or Peoria Heights. Must have photo ID or a postmarked piece of mail.

Hidden Manna Food Pantry

644 Park Ave., Peoria, IL 61603
309-472-6377

Food pantry is open on Tuesdays from 2:00 p.m. to 4:00 p.m. They ask that you bring a box or a bag if possible.

The Hope Chest

1106 Derby St., Pekin, IL 61554
309-620-9043

Food pantry is on Tuesdays and Thursdays from 1:00 p.m. to 4:00 p.m. Must have photo ID or proof of address.

Mt. Zion Baptist Church

305 S. Madison Park Terr., Peoria, IL 61605
309-674-4379

Food pantry is on Wednesdays from 1:00 p.m. to 3:00 p.m. Must have photo ID.

Neighborhood House Association

1020 S. Matthew St., Peoria, IL 61605
309-674-1131

Food pantry is on the 2nd and 4th Thursday of every month from 10:00 a.m. to 12:00 p.m. Must have photo ID.

New Beginnings Ministries

3201 NE Madison Ave., Peoria, IL 61603
309-681-4688

Food pantry is on Saturdays from 11:00 a.m. to 1:00 p.m.

New Life Christian Church

2018 W. Kellogg Ave., West Peoria, IL 61604
309-676-5433

Food pantry is on Saturdays from 4:00 p.m. to 6:00 p.m. Must have photo ID or proof of address.

New Life Fellowship Church

1014 Derby St., Pekin, IL 61554

309-657-0778

Food pantry is the 3rd Saturday of the month from 10:00 a.m. to 11:30 a.m.**New Mt. Sinai Missionary Baptist Church**

2112 W. Forrest Hill Ave., Peoria, IL 61604

309-681-8807

Food pantry is on Thursdays from 10:00 a.m. to 12:00 p.m.

New Testament Fellowship Church

1701 N. Sheridan Rd., Peoria, IL 61604

309-839-2818

Food pantry is on Mondays from 10:00 a.m. to 12:00 p.m. Must have photo ID.

Pentecostal Church of Jesus Christ

401 Elm St., Peoria, IL 61605

309-674-1924

Food pantry is on Mondays from 9:00 a.m. to 11:00 a.m. and typically on the 2nd or 3rd Saturday of the month from 11:00 a.m. to 1:00 p.m. Please call for Saturday dates. Must bring photo ID or proof of address.**Peoria Friendship House**

800 NE Madison Ave., Peoria, IL 61603

309-671-5200

Food pantry is open Monday through Friday from 9:00 a.m. to 3:00 p.m.

Peoria Friendship Missionary Baptist Church

3828 N. New York Ave., Peoria, IL 61614

309-682-3014

Food pantry is on the 3rd Wednesday of each month from 10:00 a.m. to 12:00 p.m.**Peoria Heights Congregational Church**

4906 N. Prospect Rd., Peoria Heights, IL 61616

309-685-7649

Food pantry is the 4th Friday of the month from 1:00 p.m. to 3:00 p.m., unless it is the week of Thanksgiving or Christmas, and then it is the 3rd Friday of the month. Must live in Peoria Heights and have photo ID.**Pilgrims' Progress Church of God in Christ**

3033 W. Marquette St., Peoria, IL 61605

309-676-7560

Food pantry open on Tuesdays from 3:00 p.m. to 5:00 p.m. except major holidays.

Princeville Presbyterian Church

339 S. Santa Fe Ave., Peoria, IL 61559
309-385-4402

Food pantry is on the 1st and 3rd Thursday of each month from 5:00 p.m. to 6:00 p.m. Must be a resident of Princeville School District.

Prospect United Methodist Church

300 E. Ash St., Dunlap, IL 61525
309-243-7300

Please call during church office hours, Monday through Thursday from 9:30 a.m. to 1:30 p.m., to arrange a food pick up. Must live in the Dunlap area.

Redeemer Lutheran Church

6801 N. Allen Rd., Peoria, IL 61614
309-693-9214

Food pantry is on Mondays from 1:00 p.m. to 3:00 p.m. and Fridays from 9:00 a.m. to 11:00 a.m. Can receive food one time per month.

Richland Food Pantry

5114 E. Richland Ave., Chillicothe
708-955-9475

Food pantry is open on Thursdays from 9:00 a.m. to 12:00 p.m.

Saint Sharbel Maronite Catholic Church

2914 W. Scenic Dr., Peoria, IL 61615
309-688-5555

Food pantry is available Monday through Friday from 10:00 a.m. to 4:00 p.m. Please call first. Must live in the City of Peoria and have photo ID.

The Salvation Army Peoria

417 NE Adams St., Peoria, IL 61603
309-655-7272

Food pantry is open Monday, Tuesday, and Thursday from 8:30 a.m. to 11:30 a.m. and from 1:00 p.m. to 4:00 p.m. Can receive food one time per month. Photo ID is preferred, but they will not turn someone away if it is their first time at the pantry.

The Salvation Army Community Center

2903 W. Nebraska Ave., Peoria, IL 61604
309-682-8886

Food pantry is on Wednesdays and Fridays from 9:00 a.m. to 12:00 p.m. Can receive food one time per month. Must have photo ID. This pantry is considered a separate pantry from the Salvation Army on Adams St., so you may attend both in a one month period.

Sophia's Kitchen

103 S. Richard Pryor Pl., Peoria, IL 61605
309-655-1578

Food pantry is on Fridays from 1:00 p.m. to 3:00 p.m.

St. John's Lutheran Church

6614 W. Smithville Rd., Bartonville, IL 61607
309-697-1440

Food pantry is on Mondays from 12:00 p.m. to 2:00 p.m. Must live in Bartonville, Glasford, Kingston Mines, Mapleton, Hanna City, and other rural Peoria County areas nearby. Must have photo ID or a piece of mail.

St. Paul's Episcopal Church

3601 N. North St., Peoria, IL 61604
309-688-3436

Food pantry is on the 1st and 3rd Thursday of each month from 10:00 a.m. to 12:00 p.m. and the last Thursday of each month from 4:30 a.m. to 6:30 p.m. Can receive food one time per month. Photo ID is preferred, but they will not turn someone away if they don't have one. Must bring a current piece of mail.

St. Thomas Catholic Church

901 E. Lake Ave., Peoria Heights, IL 61616
309-688-3446

Food pantry is on Mondays and Thursdays from 9:00 a.m. to 11:00 a.m. Must live in Peoria Heights, the Villa Bordeaux Apartments, or be a member of the church. Must bring photo ID and proof of address.

Tri County Foodbank

317 S MacArthur Hwy, Peoria
309-673-7474

Food pantry open on Tuesdays and Fridays from 10am-3pm. Please call to schedule a pick up time. Serves residents of Peoria, Tazewell, and Woodford Counties.

Trinity Lutheran Church

135 NE Randolph Ave., Peoria, IL 61606
309-676-4609

Food pantry is the 3rd Monday of every month from 9:00 a.m. to 11:00 a.m. and 5:00 p.m. to 7:00 p.m. Must live in the 61606 zip code. May attend one time per month. Must bring photo ID or piece of mail and proof of the number of people in the household.

West Mark Food Pantry

1504 W. Moss Ave., Peoria, IL 61606
309-676-8841

Food pantry is on Mondays from 9:00 a.m. to 11:00 a.m. Closed on major Monday holidays. Must have photo ID or current piece of mail with a Peoria County address.

WhiteRose Food Pantry

414 S. Main St., Bellevue, IL 61604
309-697-4554

Must live in Norwood School District. Food pantry is on the 2nd and 4th Saturdays each month from 4:00 p.m. to 5:00 p.m. Must register in person and bring a photo ID, 2 pieces of mail with current address, and 2 boxes or laundry baskets.

EMERGENCY FOOD

Bridgeway Food Pantry

106 Grant Rd., Marquette Heights, IL 61554
309-349-3441

Pantry is sometimes able to give food outside of normal pantry hours in emergent situations. Please call.

Chillicothe Assembly of God Church

422 W. Truitt Ave., Chillicothe, IL 61523
309-274-3172

Pantry is sometimes able to give food outside of normal pantry hours in emergent situations if you reside in Chillicothe, Mossville, Princeville, or Rome. Please call.

Church of Christ Northwest

7722 N. Allen Rd., Peoria, IL 61614
309-693-2426

Pantry is sometimes able to give food outside of normal pantry hours in emergent situations. Please call.

Evangelical United Methodist Church

401 Walnut St., Washington, IL 61571
309-444-3228

Offers emergency food for those in need. Please call during office hours: Monday through Thursday from 8:30 a.m. to 12:30 p.m.

First Assembly of God

4020 N. Brandywine Dr., Peoria, IL 61614
309-685-5291

Pantry is sometimes able to give food outside of normal pantry hours in emergent situations. Please call.

The Hope Chest

1106 Derby St., Pekin, IL 61554
309-620-9043

Pantry is sometimes able to give food outside of normal pantry hours in emergent situations. Please call.

New Life Fellowship Church

1014 Derby St., Pekin, IL 61554
309-657-0778

Offers emergency food for those in need. Please call.

New Testament Fellowship Church

1701 N. Sheridan Rd., Peoria, IL 61604
309-839-2818

Pantry is sometimes able to give food outside of normal pantry hours in emergent situations. Please call.

Princeville Presbyterian Church

339 S. Santa Fe Ave., Princeville, IL 61559
309-385-4402

Pantry is sometimes able to give food outside of normal pantry hours in emergent situations if you reside in the Princeville School District. Please call during office hours: Tuesday through Thursday from 8:00 a.m. to 1:00 p.m.

St. Edward's Catholic Church

1216 N. 6th St., Chillicothe, IL 61523
309-274-3809

Offers emergency food to residents of the 61523 zip code. Please call during office hours: Monday through Friday from 8:00 a.m. to 4:00 p.m.

St. John's Lutheran Church

6614 W. Smithville Rd., Bartonville, IL 61607
309-697-1440

Pantry is sometimes able to give food outside of normal pantry hours in emergent situations if you reside in Bartonville, Glasford, Kingston Mines, Mapleton, Hanna City, or another nearby rural area. Please call during office hours: Monday, Wednesday, Thursday, and Friday from 9:00 a.m. to 1:00 p.m.

St. Paul's Episcopal Church

3601 N. North St., Peoria, IL 61604
309-688-3436

Pantry is sometimes able to give food outside of normal pantry hours in emergent situations. Please call during office hours: Monday through Friday from 9:00 a.m. to 5:00 p.m.

PREPARED MEALS**Bethel United Methodist Church**

210 N. Richard Pryor Pl., Peoria, IL 61605
309-676-7321

Offers a community meal every Tuesday from 11:45 a.m. to 12:45 p.m.

Catholic Charities Bessette Kitchen

1825 NE Adams St., Peoria, IL 61603
309-637-0288

Offers brown bag lunches on Mondays and Wednesdays from 11:30 a.m. to 1:30 p.m.

First United Methodist Church

116 NE Perry Ave., Peoria, IL 61603
309-673-3641

Loaves and Fish provides a free prepared meal every Saturday from 11:30 a.m. to 1:00 p.m.

Grace United Methodist Church

601 N. 4th St., Peoria, IL 61554
309-347-7131

Offers hot meals on the last Saturday of every month from 11:00 a.m. to 12:30 p.m.

Neighborhood House

1020 S. Matthew St., Peoria, IL 61605
309-674-1131

Has 3 meal programs. The first is for children aged 18 and younger every day after school. The meal is served from 4:00 p.m. to 4:30 p.m. The second is during the summer break according to District 150's schedule. A lunch is served every day from 12:00 p.m. to 1:00 p.m. The third is a meal served on Sundays from 12:00 p.m. to 1:00 p.m. and is open to anyone.

New Beginnings Ministries

3201 NE Madison Ave., Peoria, IL 61603
309-681-4688

Offers 'Peace Meal' every Wednesday from 11:30 a.m. to 12:30 p.m.

Normandale Reformed Church

2001 S. 2nd St., Peoria, IL 61554
309-267-2506

Serves a lunch on the 2nd Saturday of each month from 11:00 a.m. to 1:00 p.m.

Rise and Shine Illinois- Summer Meals

1-800-359-2163

Text 877877 and type 'FoodIL' in the message

Individuals aged 18 and younger can use this service to find nearby summer meals.

Salvation Army Lunch with Love

414 NE Jefferson St., Peoria, IL 61603
309-655-7272

Lunch hours for the general public are Monday through Friday from 11:30 a.m. to 1:00 p.m. Dinner hours for the general public are Monday through Thursday from 6:00 p.m. to 7:00 p.m. and Fridays from 5:30 p.m. to 7:00 p.m.

Sophia's Kitchen

103 S. Richard Pryor Pl., Peoria, IL 61605
309-655-1578

Can obtain a bagged meal Monday through Friday from 9:00 a.m. to 3:00 p.m.

South Side Mission

1127 S. Laramie St., Peoria, IL 61605
309-673-1041

Lighthouse Diner serves lunch Monday through Friday starting at 11:45 a.m. The doors for lunch close at 12:00 p.m.

St. Paul's United Church of Christ

101 N. 8th St., Peoria, IL 61554
309-347-5196

Serves a prepared lunch on the 3rd Saturday of each month from 11:00 a.m. to 1:00 p.m.

HOME DELIVERED MEALS**Mature Solutions**

6005 S. Adams St., Bartonville, IL 61607
309-633-0927

Individuals aged 60 years and older who live outside of the City of Peoria but within Peoria County.

Neighborhood House

1020 S. Matthew St., Peoria, IL 61605
309-674-1131

The meals on wheels program can deliver meals to residents in Peoria County. Meals are delivered at lunch time, Monday through Friday. Please call for questions regarding fees.

CLOTHING**Dream Center Peoria**

714 Hamilton Blvd., Peoria, IL 61603
309-676-3000

Clothing giveaway on 1st Thursday and 3rd Saturday of each month from 9:00 a.m. to 12:00 p.m.

First United Methodist Church

116 NE Perry Ave., Peoria, IL 61603
309-673-3641

Clothing giveaway on 2nd and 4th Saturday of each month from 11:30 a.m. to 1:00 p.m.

Heaven's View Christian Fellowship

602 W. Richmond Ave., Peoria, IL 61606
309-682-2360

Clothing pantry on Wednesdays from 11:00 a.m. to 1:00 p.m.

The Hope Chest

1106 Derby St., Peoria, IL 61554
309-620-9043

Anyone may purchase clothing during regular business hours. Clothing donations are provided based on need, so please call for clothing donations.

It Takes a Village of Peoria

456 Fulton St., Suite 101, Peoria, IL 61602
309-922-1969

“The Village” is designed to empower children by providing free clothing, school supplies, and food to assist in their development and academic success. Please call to see if they have clothing available to donate.

New Life Fellowship Church

250 Derby St., Pekin, IL 61554
309-657-0778

Clothing pantry is Tuesdays and Wednesdays from 10:00 a.m. to 2:00 p.m. and Fridays from 2:30 p.m. to 5:00 p.m.

Richland Food Pantry

5114 E. Richland Ave., Chillicothe
708-955-9475

Clothing pantry is open on Thursdays from 9:00 a.m. to 12:00 p.m.

St. John’s Lutheran Church

6614 W. Smithville Rd., Bartonville, IL 61607
309-697-1440

Clothing pantry is Mondays from 12:00 p.m. to 2:00 p.m. if you reside in Bartonville, Glasford, Kingston Mines, Mapleton, Hanna City, or another nearby rural area.

Threads, Hope, and Love

121 Zinser Pl., Washington, IL 61571
309-303-0205

Giveaways on the 1st Wednesday and 2nd and 4th Saturdays of each month from 9:00 a.m. to 12:00 p.m.

HOUSEHOLD GOODS**Dream Center Peoria**

714 Hamilton Blvd, Peoria, IL 61603
309-676-3000

Household goods and personal items giveaway on the 1st Thursday and 3rd Saturday of each month from 9:00 a.m. to 12:00 p.m.

First United Methodist Church

116 NE Perry Ave., Peoria, IL 61603
309-673-3641

Personal items are available on the 2nd and 4th Saturdays of each month from 11:30 a.m. to 1:00 p.m.

The Hope Chest

1106 Derby St., Pekin, IL 61554
309-620-9043

Personal items and household goods are typically available Tuesdays and Thursdays from 1:00 p.m. to 4:00 p.m. Emergency personal and household items may be available Monday through Saturday from 9:00 a.m. to 6:00 p.m. Please call to inquire.

It Takes a Village of Peoria

456 Fulton St., Suite 101, Peoria, IL 61602
309-922-1969

Please call to inquire regarding personal items and household goods.

Sophia's Kitchen

103 S. Richard Pryor Pl., Peoria, IL 61605
309-655-1578

Personal items and household goods are available during their pantry on the last Friday of the month starting at 1:00 p.m. until they are out of food.

Threads, Hope, and Love

121 Zinser St., Washington, IL 61571
309-303-0205

Household goods giveaway on the 1st Wednesday of each month and the 2nd and 4th Saturdays of each month from 9:00 a.m. to 12:00 p.m. Must bring a photo ID. Can receive items two times per month.

INCONTINENCE SUPPLIES**Advocates for Access**

4450 N. Prospect Rd., Suite C8, Peoria Heights, IL 61616
309-682-3500

Open Monday through Fridays from 8:30 a.m. to 5:00 p.m.

First United Methodist Church

116 NE Perry Ave., Peoria, IL 61603
309-673-3641

Must go to apply for assistance Monday through Friday from 9:00 a.m. to 12:00 p.m.

The Hope Chest

1106 Derby St., Pekin, IL 61554
309-620-9043

Sometimes able to assist. Please call to inquire about inventory. Open Monday through Saturday from 9:00 a.m. to 6:0 p.m.

SECTION FIVE

Disability Resources

SOCIAL SECURITY RESOURCES

US Social Security Administration Office

815 W. Pioneer Pkwy, Peoria, IL 61615
877-319-6039 or 800-772-1213

It would be best to call them first to set an appointment to fill the application out in person.

Advocates for Access

4450 N. Prospect Rd., Suite C8, Peoria Heights, IL 61616
309-682-3500

This group can also help fill out the application and give guidance on how the process works.

It is also highly recommended to contact your Federal elected officials' offices after you complete your application. Many times they will have liaisons in their office with ties to the Social Security Office that can speed up the disability process. The current Federal officials' contact information is below:

U.S. Congresswomen Cheri Bustos

309-966-1813

U.S. Senator Dick Durbin

217-492-4062

U.S. Senator Tammy Duckworth

217-528-6124

U.S. Congressman Darin LaHood

309-671-7027

DISABILITY RESOURCES

Advocates for Access

4450 N. Prospect Rd., Suite C8, Peoria Heights, IL 61616
309-682-3500

A non-profit organization that empowers people with disabilities to live independently in our community. Services offered include ramp construction, housing search, independent living skills, transitional housing programs, case and care management, disability awareness programs, and more.

Praireland Service Coordination Inc.

244 E. Main St., Galesburg, IL 61401

309-921-9102

Toll Free: 1-800-866-8779

This developmental disability service provides information, assessment, and referral regarding developmental disabilities. These services can include pre-admission screening for developmental disability services such as home based assistance, residential assistance, and group homes, as well as prioritization of urgency of need for services (PUNS) which is a statewide database that records information about individuals with developmental disabilities who are potentially in need of services.

IN HOME ASSISTANCE PROGRAMS**Advocates for Access**

4450 N. Prospect Rd., Suite C8, Peoria Heights, IL 61616

309-682-3500

Will have access to a registry of different in home assistance programs.

Autonomous Case Management (ACM)

111 W. Washington St., Suite 300, East Peoria, IL 61611

309-453-2736

Those 60 years of age and older who need in home services. They will do a free phone assessment and if you decide ACM is a good fit, they will begin the process of finding care for you.

Bird in the Hand Staffing

120 N. Main St., Eureka, IL 61530

309-467-5254

A licensed home nursing and home services agency that accepts basic Medicaid, managed Medicaid, and private insurance for in home assistance.

Illinois DHS- Division of Rehabilitation Services (DRS)

211 Fulton St., Suite 207, Peoria, IL 61602

309-671-8580

The state's lead agency serving individuals with disabilities. Children and adults aged 59 and younger who have a developmental disability may qualify for in home assistance through DRS.

Living By Your Design

809 W. Detweiller Dr., Suite 809, Peoria, IL 61615

309-285-8088

Anyone in need of assistance in finding appropriate home care, independent living, assisted living, and nursing homes, or anyone needing help navigating questions regarding Social Security, disability, senior, or veteran's benefits, would profit from calling Living By Your Design.

Mature Solutions

6005 S. Adams St., Bartonville, IL 61607
309-633-0927

Offers in home assistance to individuals aged 60 and older living outside the City of Peoria but still in Peoria County. There are no program fees if you qualify. Please call to inquire.

PERSONAL ALARM SYSTEMS**Autonomous Case Management**

111 W. Washington St., Suite 300, East Peoria, IL 61611
309-453-2736

Can assist seniors in getting a personal alarm system for emergencies.

Care Solutions

612 W. Jackson St., Morton, IL 61550
309-263-4787

Can assist adults in getting a personal alarm system for emergencies.

Illinois DHS- Division of Rehabilitative Services (DRS)

211 Fulton St., Suite 207, Peoria, IL 61602
309-671-8580

Can assist people 59 and younger with disabilities in obtaining a personal alarm system for emergencies.

DISCOUNTED COMMUNICATION DEVICES**Access Wireless**

888-900-5899

Provides customers with a free mobile phone and free monthly allotment of minutes/text messages/data each month. Individuals may qualify if they participate in public assistance programs or based on total household income.

Assurance Wireless

PO Box 686, Parsippany, NJ 07054
888-898-4888

Provides customers with a free mobile phone and free monthly allotment of minutes/text messages/data each month. Individuals may qualify if they participate in public assistance programs or based on total household income.

Comcast

855-846-8376

Internet Essentials provides discounted internet to are income eligible and have a student in K-12 that live in public housing or senior housing, including Section 8 and HUD housing. If eligible, internet service would be \$9.99 a month + tax.

Mediacom

855-904-2225

The EveryoneOn program provides discounted internet to are income eligible and have a student in K-12 that live in public housing or senior housing, including Section 8 and HUD housing. If eligible, internet service would be \$9.95 a month + tax.

SECTION SIX

Reporting Abuse

REPORTING ABUSE

Center for Prevention of Abuse

720 W. Joan Ct., Peoria, IL 61614
309-637-3905

This number is for adult protective services to report elder abuse locally.

Elder Abuse Hotline

866-800-1409

This number is a state number for anyone needing to report elder abuse or abuse of disabled persons.

Illinois Department of Children and Family Services (DCFS)

5415 N. University St., Peoria, IL 61614
Local office contact number: 309-693-5400
Child Abuse Hotline: 1-800-252-2873

To report abuse or neglect, please call the hotline listed above. If a child is in danger, please call 911.

OMBUDSMAN OFFICES

Aging and Senior Assistance Helpline

1 Natural Resources Way, Suite 100, Springfield, IL 62702
217-524-6911
Toll Free: 1-800-252-8966

Acts as a portal to various services offered by the Illinois Department of Aging, including reporting suspected senior abuse or dependent adult abuse. You can report to this line Monday through Friday from 8:30 a.m. to 5:00 p.m.

Center for Prevention of Abuse- Ombudsman Program

720 W. Joan Ct., Peoria, IL 61614
309-272-2917

Anyone who wants to file an abuse and/or neglect complaint about a nursing home or long term care facility. This line is not 24/7, but all messages are listened to when staff members return to the office.

Illinois Department of Public Health

252-535 W. Jefferson St., Springfield, IL 62761
1-800-252-4343

Anyone who needs to report nursing home neglect or abuse may call this line 24/7.

Illinois State Police

888-557-9503

Anyone who needs to report fraud, abuse, or neglect in a facility that accepts Medicaid may call the State Police Abuse line Monday through Friday from 8:00 a.m. to 5:00 p.m.

SECTION SEVEN

Home Rehabilitation Resources

WEATHERIZATION PROGRAMS

PCCEO (Community Action Agency)

711 W. McBean St., Peoria, IL 61605
309-671-3900

This program is provided by the State of Illinois. Helps low income individuals and families save fuel and money, while increasing the comfort of their homes. Sealing cracks, insulation, window repair (not replacement), furnace servicing or replacement, and water heater servicing or replacement may be available to eligible households that qualify.

HOME REHABILITATION SERVICES

City of Peoria

419 Fulton St., Suite 300, Peoria, IL 61602
309-494-8600

If you live in the City of Peoria, there are numerous programs to assist homeowners with repairs, including ramp construction, roof repairs, and other emergency services including sewage back-up, water heaters, and furnaces through the city. Please call for program specifics and eligibility requirements.

Habitat for Humanity- A Brush with Kindness

931 Douglas St., Peoria, IL 61606
309-676-6729

This program serves low-income homeowners who struggle to maintain the exterior of their homes. You must live in an owner-occupied, single family home, have valid homeowners insurance, and be unable to afford the necessary improvements. Please call for more program specifics and eligibility requirements.

His Helping Hands

2527 W. Rohmann Ave., West Peoria, IL 61604
309-674-0086

Home repair organization assisting the elderly, aged 65 and older, and people with disabilities. Can sometimes assist with ramp construction, painting, cleaning gutters, repairing porches and steps, raking leaves, and more. Please call for program specifics and eligibility requirements.

PCCEO Weatherization Program

711 W. Mc Bean St., Peoria, IL 61605
309-671-3900

This program can help seal cracks, provide insulation, repair windows and doors, and repair furnaces and water heaters. Please call for program specifics and eligibility requirements.

Rebuilding Together

PO Box 6293, Peoria, IL 61601
309-674-2462

Assist income eligible elderly or disabled homeowners with home repairs. Applications are accepted between September and December for work that will be done on “National Rebuilding Day” in April the following year.

South Side Mission Hope Builders

1127 S. Laramie St., Peoria, IL 61605
309-676-4604

Assists homeowners in the 61605 zip code with home repairs. It mainly assists with roofs, porches, bathrooms, and ramps. Please call for an application and to find out program specifics and eligibility requirements.

USDA Rural Development Housing Service Programs

388 S. 26th St., Quincy, IL 62301
233 S. Soangetaga Rd., Galesburg, IL 61401
217-224-9307 ext. 4
309-342-5138 ext. 4

The single family housing repair loans and grants program through the U.S. Department of Agriculture Rural Development Division has two branches: one provides loans to low-income homeowners and one provides grants to low-income homeowners to repair, improve, or modernize their home or two remove health and safety hazards from their home. You must reside in a rural area with a population of less than 35,000 (Residents of the City of Peoria do not qualify for this program, but the rest of the county will). Please call for further program specifics and eligibility requirements.

APPLIANCES**The Hope Chest**

1106 Derby St., Pekin, IL 61554
309-620-9043

If they have appliances they will sometimes donate them to someone in need.

Habitat for Humanity Restores

There are 3 local stores. They will not donate appliances, but they do sell them at reduced rates.

4912 N. University St., Peoria, IL 61614
309-676-6299

804 W. Main St., Peoria, IL 61606
309-676-8402

110 Carver Ln, East Peoria, IL 61611
309-285-8078

Sometimes if you put a request in with a church for assistance obtaining appliances, the church will ask its members if anyone has anything they would be willing to donate. There have been numerous instances when persons found the appliance they were searching for by asking churches for donations rather than asking the church to purchase an appliance for them.

FURNITURE

The Hope Chest

1106 Derby St., Pekin, IL 61554

309-620-9043

Will donate furniture if they have it. Please call first for the best time to go.

Habitat for Humanity Restores

All three locations will have different inventory and are open Tuesday through Saturday from 9:00 a.m. to 5:00 p.m.

4912 N. University St., Peoria, IL 61614

309-676-6299

804 W. Main St., Peoria, IL 61606

309-676-8402

110 Carver Ln., East Peoria, IL 61611

309-285-8078

Sometimes if you put a request in with a church for assistance obtaining furniture, the church will ask its members if anyone has anything they would be willing to donate. There have been numerous instances when persons found furniture they were searching for by asking churches for donations rather than asking the church to purchase furniture for them.

WATER HEATER INFORMATION

City of Peoria

419 Fulton St., Suite 300, Peoria, IL 61602

309-494-8600

For City of Peoria residents, there is an emergency repair program and a replacement program for eligible homeowners. Please call for program specifics.

PCCEO (Community Action Agency)

711 W. McBean St., Peoria, IL 61605

309-671-3900

Through their emergency services department, they can sometimes replace or repair a broken water heater for eligible households.

FURNACE INFORMATION

City of Peoria

419 Fulton St., Suite 300, Peoria, IL 61602
309-494-8600

The City offers furnace replacement for eligible homeowners living in the City of Peoria. To be eligible for the Emergency Repair Program, there must be an unexpected incident in the home that results in the house being unlivable or have an immediate threat of danger. Applicant must own and reside at the property address for at least one year. Property taxes must be current. Must have homeowner's insurance. Please call for more information.

PCCEO (Community Action Agency)

711 W. McBean St., Peoria, IL 61605
309-671-3900

Can sometimes help replace or repair furnaces through their Weatherization Program or through LIHEAP. Please call for specifics.

SMOKE ALARMS

American Red Cross

311 W. John Gwynn Jr. Ave., Peoria, IL 61605
844-319-6560 option 9

Offers smoke alarms and installation for up to 3 free smoke alarms for each home.

Peoria Fire Department

All locations
309-494-8700

Offers free smoke alarms and carbon monoxide detectors for anyone in need.

SECTION EIGHT

Child and Baby Needs

CHILD SAFETY SEATS AND INSPECTIONS

Crittenton Centers

442 W. John Gwynn Jr. Ave., Peoria, IL 61605
309-674-4125

They will donate child safety seats when available.

OSF HealthCare Child Passenger Safety

530 NE Glen Oak Ave., Peoria, IL 61637
877-277-6543

Please call to schedule an appointment to have child safety seat checked for proper installment. Can also loan special needs car seats for short periods for \$20.

Peoria Rescue Mission- Empower Life Center

1825 NE Knoxville Ave., Peoria, IL 61603
309-688-0202

They can sometimes assist clients with child safety seats if available.

TASC- Smart Start

108 SW Madison Ave., Peoria, IL 61603
309-673-3769

Can offer clients child safety seats when available.

CHILD CARE RESOURCES

Child Care Connections

3425 N. Dries Ln., Peoria, IL 61604
309-686-3750

Toll Free: 1-800-421-4371

Their primary focus is on helping parents locate child care which meets the parents' needs, determining whether a family qualified for assistance in paying for child care, providing training for those who work with young children, recruiting additional child care providers, and providing consultation on health issues in child care programs. This is the group that can help with the cost of child care.

Crittenton Centers

442 W. John Gwynn Jr. Ave., Peoria, IL 61605
309-674-4125

Three core services are the Crisis Nursery, the Child Development Center, and Family Services. The Crisis Nursery is emergency and respite care for infants and children ages birth to 6 years old. The Child Development Center is preschool and daycare for infants and children ages 6 weeks to 6 years old. Family Services includes education and supportive services for the entire family.

Home Child Care Network

3425 N. Dries Ln., Peoria, IL 61614
309-685-8064

This is a network of licensed, in-home, child care providers. They offer 1st, 2nd, and 3rd shift care as well as weekend care. They will refer anyone that calls for child care. Service is for children from birth to 12 years old.

PCCEO- Head Start

711 W. McBean St., Peoria, IL 61605
309-671-3900

Head Start offers five early childhood learning centers. Each child is screened within two weeks of enrollment and their progress is assessed three times a year. Eligibility includes pregnant teens and women with children from age birth to three years old. Ninety percent of enrollment must be low-income families.

Salvation Army Child Care Center

210 Spalding Ave., Peoria, IL 61601
309-655-7283

A sliding fee scale is provided to ensure low-income family participation in the program.

BABY NEEDS**Boys and Girls Clubs**

806 E. Kansas St., Peoria, IL 61603
309-685-6007

Can sometimes assist with diapers.

Catholic Charities

1825 NE Adams St., Peoria, IL 61603
309-637-0288

Can help with formula, baby food, diapers, and occasionally baby furniture.

Crittenton Centers

442 W. John Gwynn Jr. Ave., Peoria, IL 61605
309-674-4125

Can help with formula, baby food, diapers, children's clothing, and sometimes baby furniture.

Hand Up Peoria

1419 S. Folkers Ave., Peoria, IL 61605
309-222-6377

Can sometimes help with formula, baby food, and diapers.

Heaven's View Christian Fellowship

602 W. Richmond Ave., Peoria, IL 61606
309-682-2360

Has a clothing pantry on Wednesdays from 11:00 a.m. to 1:00 p.m. where they donate children's clothing.

The Hope Chest

1106 Derby St., Pekin, IL 61554
309-620-9043

Can help with formula, baby food, diapers, children's clothing, and sometimes baby furniture.

Liberty United Love Ministries- Helping Hand Resource Center

2706 SW Adams St., Peoria
309-981-5811

Can sometimes help with baby furniture.

Peoria Rescue Ministries- Empower Life Center

1825 NE Knoxville Ave., Peoria, IL 61603
309-688-0202

Can sometimes help with formula, baby food, and baby furniture.

TASC- Smart Start

108 SW Madison Ave., Peoria, IL 61603
309-673-3769

Can sometimes help with baby furniture.

Threads, Hope, and Love

121 Zinser Pl., Washington, IL 61571
309-303-0205

Has children's clothing available during their monthly giveaways which are on the 1st Wednesday and the 2nd and 4th Saturday's of each month from 9:00 a.m. to 12:00 p.m.

Women's Care Center

7319 N. University St., Peoria, IL 61614
309-689-0200

Can sometimes help with baby furniture.

SECTION NINE

Animal Resources

PET FOOD

East Bluff Community Center

512 E. Kansas St., Peoria, IL 61603
309-453-6688

Open Saturdays from 8:30 a.m. to 12:00 p.m. Closed the 5th Saturday of the month.

Peoria Humane Society

2600 NE Perry Ave., Peoria, IL 61603
309-682-9015 or 309-672-2447

Open Monday through Saturday from 8:30 a.m. to 5:00 p.m. Please call first to ensure they have food available to donate.

Sophia's Kitchen

103 S. Richard Pryor Pl., Peoria, IL 61605
309-655-1578

Pet food is typically available on the 2nd and 4th Thursday of each month from 2:00 p.m. to 3:00 p.m.

The Hope Chest

1106 Derby St., Pekin, IL 61554
309-620-9043

Pet food is normally available on the Tuesdays and Thursdays from 1:00 p.m. to 4:00 p.m. Please call first to ensure they have food available to donate.

You could also check in with local stores that sell pet food and ask to speak with a manager. They may have food that arrived in a damaged package, but is otherwise good, that they would be willing to donate because they cannot place it on the floor to sell.

VETERINARY CARE

Just Animals Clinic

815-830-6568
<http://justanimals.org/petwellnessclinic.html>

They come to several cities in Illinois, including Peoria and surrounding towns (including Washington and Morton, and provide reduced cost veterinary care. Please call them or visit their website regarding prices and to set an appointment.

Peoria Humane Society

2600 NE Perry Ave., Peoria, IL 61603
309-682-9015 or 309-672-2447

Can help with veterinary care and reduced cost spays and neuters.

Rescued Hearts Animal Hospital

3521 Broadway St., Pekin, IL 61554
309-346-2330

Have been told they will work with people on payment arrangements for veterinary care.

Tazewell Animal Protective Society- TAPS

100 TAPS Ln., Pekin, IL 61554
309-353-8277

Offers reduced cost basic veterinary services.

PetSmart

5001 N. Big Hollow Rd., Peoria, IL 61615
309-691-9144

Sometimes offers vaccinations and tag discounts.

PetSmart

208 River Rd., East Peoria, IL 61611
309-698-5425

Sometimes offers vaccinations and tag discounts.

The following resources do not advertise payment arrangements or discounts, but due to the unusual services they provide, we like to provide them to the public.

Hometown Veterinary Clinic

309-210-6368
<http://vetcareanywhere.com>

This clinic will come to your home to evaluate your pet.

Pet Sitting by Diana

1-888-PETS-247 (1-888-738-7247)
<http://petsittingbydiana.com>

Has a "pet taxi" service.

Tri-County Animal Emergency Clinic

1800 N. Sterling Ave., Peoria, IL 61604
309-672-1565

This is the after-hours emergency pet clinic.

WILDLIFE RESCUE PROGRAMS

Wildlife Rescuers and Rehabilitators

<https://www.wildlifeillinois.org/list-of-licensed-wildlife-rehabilitators/>

For a list of local wildlife rescuers and rehabilitators that are permitted through the Illinois Department of Natural Resources, please visit this website. If you need assistance for deer or birds, search by animal as most rehabilitators do not have the necessary permits to care for these species.

PEST INFORMATION

Dreams for Seniors

2893 Oak Point Terr., Attn: Debbie Davison Founder, The Villages, FL 32163
309-202-2688

Individual dream candidates are senior citizens 68 years of age or older who are critically or chronically ill and reside within a 50 mile radius of Pekin, IL. Dream candidates can also be a younger person suffering from a life threatening disease. Occasionally this group can give small grants to help with the cost of remediating pests in the home.

Illinois Department of Public Health- Division of Environmental Health

217-782-5830

The Division of Environmental Health can give tips and tricks to reduce or eliminate the amount of pests and insects in your home without hiring an exterminator. Some pest problems will require a professional company, but the information given on this line can assist you in cutting the problem down as well.

SECTION TEN

School Resources

GED INSTRUCTION AND TESTING

Community Needs Agency- Chillicothe

418 W. Wilmot, Chillicothe, IL 61523

309-274-6333

Must live in Illinois Valley Central School District 321. Offers GED test instruction.

Illinois Adult Learning Hotline

2626 S. Clearbrook Dr., Arlington Heights, IL 60005

1-800-321-9511

This hotline provides referral services for students, volunteers, and employers wishing to access adult education and literacy programs throughout Illinois. Hotline is open Monday through Friday from 8:30 a.m. to 4:30 p.m.

Illinois Central College

5407 N. University St., Hickory Hall, East Peoria, IL 61635

309-690-6900

Offers GED test instruction.

Job Corps

1-800-733-5627

Program is for youth aged 16 to 24. Job Corps is a no-cost education and vocational training program administered by the U.S. Department of Labor that helps young people improve their quality of lives through vocational and academic training. They offer GED testing instruction.

Liberty United Love Ministries- Helping Hand Resource Center

2706 SW Adams St., Peoria, IL 61602

309-981-5811

They provide online only GED preparation. Please call for the GED program schedule.

Moonlight Coalition for Adult Learning

309 S. DeSable St., Proctor Recreation Center, Peoria, IL 61605

1414 S. Livingston St., Logan Recreation Center, Peoria, IL 61605

309-673-9183

GED instruction open to anyone aged 17 and older. All supplies provided. Please call for current schedule as it can change month to month based on attendance.

Peoria Friendship House

800 NE Madison Ave., Peoria, IL 61603

309-671-5200

Offers GED instruction program for English and Spanish speaking persons on Tuesdays and Thursdays from 10:00 a.m. to 12:00 p.m. or from 2:00 p.m. to 4:00 p.m.

Tri-County Urban League

317 S. MacArthur Hwy, Peoria, IL 61605
309-673-7474

State certified teachers provide GED and pre-GED instruction. Computer assisted instruction and online practice tests enable students to be comfortable with the new format of the computer-based GED test.

SCHOOL SUPPLIES**Dream Center Peoria**

714 Hamilton Blvd, Peoria, IL 61603
309-676-3000

Offers the Backpack Peoria program for students normally sometime in July. Please call for specifics.

The Hope Chest

1106 Derby St., Pekin, IL 61554
309-620-9043

Please call for program specifics.

It Takes a Village of Peoria

456 Fulton St., Suite 101, Peoria, IL 61602
309-922-1969

Does a Back to School giveaway normally sometime in July. Please call for specifics.

PCCEO (Community Action Agency)

711 W. McBean St., Peoria, IL 61605
309-671-3900

Offers a healthcare education assistance program for CNA, Pharmacy, Nursing, and other healthcare students, that can help with supplies, book costs, etc., but not tuition.

St. John's Lutheran Church

6614 W. Smithville Rd., Bartonville, IL 61607
309-697-1440

Can sometimes assist with school supplies to families that live in Bartonville, Glasford, Kingston Mines, Mapleton, Hanna City, and other nearby rural area.

ENGLISH AS A SECOND LANGUAGE**Catholic Charities of the Diocese of Peoria**

419 NE Madison Ave., Peoria, IL 61603
309-671-1550

Serves the Hispanic population by offering a wide range of services, including English as a Second Language for adults.

Illinois Adult Learning Hotline

2626 S. Clearbrook Dt., Arlington Heights, IL 60005

1-800-321-9511

This hotline provides referral services for students, volunteers, and employers wishing to access adult education and literacy programs throughout Illinois, including English as a Second Language.

Peoria Friendship House

800 NE Madison Ave., Peoria, IL 61603

309-671-5200

English as a Second Language is offered twice a week for the Hispanic/Latino population in our community. Please call to enroll.

SECTION ELEVEN

Legal Resources

LEGAL ASSISTANCE

Illinois Department of Labor

900 S. Spring St., Springfield, IL 62704
217-782-6026

Promotes and protects the rights, wages, welfare, working conditions, safety and health of Illinois workers through enforcement of state labor laws. If you have questions or concerns about labor laws, IDL will be able to answer them for you.

Illinois Lawyer Finder

424 S. Second St., Springfield, IL 62701
1-800-922-8757

Call line that will provide a referral at no charge to an attorney in whichever practice you are needing legal advice in. Please be aware, the attorney can charge a consultation fee within the first 30 minutes and after that can charge regular attorney fees.

Peoria County Courthouse Pro Bono Help Desk

324 Main St., Peoria, IL 61602
309-672-6084

Room 422 on the 4th floor of the Peoria County Courthouse. Attorneys available on the 2nd Wednesday of each month and the 3rd Thursday of each month from 10:00 a.m. to 12:00 p.m for individuals representing themselves in a civil legal case. The volunteer attorneys are available for 30 minute consultations to answer questions, explain legal procedures, and provide general direction on the case. They are not able to provide representation in court. They cannot assist with matter of domestic violence or on emergency petitions or orders.

Peoria County Legal Self Help Center/Law Library

324 Main St., Peoria, IL 61602
309-672-6084

Offers general legal information, explanations of court processes, and simple legal forms. Open Monday through Friday from 8:30 a.m. to 5:00 p.m. It is closed on holidays.

Prairie State Legal Services

411 Hamilton Blvd, Suite 1812, Peoria, IL 61602
309-674-9831

Offer free legal services for low income persons and those over 60 who have serious civil legal problems and need legal help to solve them. Focus on landlord/tenant disagreements and evictions, housing complaints, foreclosure prevention, property tax services, and labor and employment law.

IMMIGRATION AND NATURALIZATION LEGAL SERVICES

Catholic Charities of the Diocese of Peoria

419 NE Madison Ave., Peoria, IL 61603
309-671-1550

Provides comprehensive immigration and naturalization services, including legal services, citizenship education, and well as immigrant and refugee support groups.

Illinois Coalition for Immigrant and Refugee Rights- Family Support Hotline

855-435-7693

Operating 24/7, this hotline provides immigration and naturalization legal services as well as immigrant and refugee support groups.

The Immigration Project

211 Landmark Dr., Suite B3A, Normal, IL 61761
309-829-8703

This organization is helping improve access to affordable, high quality immigrant legal services in downstate Illinois. Their intake hours are Mondays and Wednesdays from 10:00 a.m. to 4:00 p.m. They are closed on holidays.

U.S. Citizenship and Immigration Services

1-800-375-5283

Oversees a majority of the lawful immigration services. May be able to answer your questions regarding the immigration process or citizenship and naturalization. They are open Monday through Friday from 9:00 a.m. to 5:00 p.m.

SECTION TWELVE

Employment Barrier Assistance

EX OFFENDER REENTRY PROGRAMS

Ex-offender reentry programs take previous criminal offenders and teach them the skills they need to survive on their own, in the work force, and in the community as a whole.

ELITE Re-Entry Program

1125 W. Lake Ave., Peoria, IL 61614
309-282-1510

Please call during office hours: Monday through Friday from 10:00 a.m. to 4:00 p.m.

Illinois Department of Employment Security

406 Elm St., Peoria, IL 61605
309-999-4268

Please call during office hours: Monday through Friday from 8:30 a.m. to 5:00 p.m.

Liberty United Love Ministries- Helping Hand Resource Center

2706 SW Adams St., Peoria, IL 61602
309-981-5811

Please call during office hours: Monday through Friday from 8:00 a.m. to 3:00 p.m.

Tri-County Urban League

317 S. MacArthur Hwy, Peoria, IL 61605
309-673-7474

Please call during office hours: Monday through Friday from 9:00 a.m. to 5:00 p.m.

JOB FINDING ASSISTANCE

Career Link

406 Elm St., Peoria, IL 61601
309-321-0260

Does employment preparation and job finding assistance. Open Monday through Friday from 8:30 a.m. to 5:00 p.m.

Central Illinois Agency on Aging

700 Hamilton Blvd, Peoria, IL 61603
309-674-2071

Can assist older adults in finding employment.

Employment Security

406 Elm St., Peoria, IL 61605
309-671-3113

Can assist in securing employment.

Express Employment Professions

4111 N. Prospect Rd., Suite 3, Peoria Heights, IL 61616
309-682-2888

Works with job seekers to help them find the right job for their skills and experience.

Goodwill

2319 E. War Memorial Dr., Peoria, IL 61614
309-682-1113

Job finding assistance program is on Wednesdays from 9:00 a.m. to 11:00 a.m. and from 2:00 p.m. to 4:00 p.m.

Illinois Central College Career Services

1 College Dr., Leitch Career Center CC201, East Peoria, IL 61611
309-694-5153

Any student or community members in need of job finding assistance and/or career guidance can utilize this free program.

Jubilee Ministries

1215 N. Sheridan Rd., Peoria, IL 61606
309-672-1200

A nonprofit organization providing job finding assistance.

Liberty United Love Ministries- Helping Hand Resource Center

2706 SW Adams St., Peoria, IL 61602
309-981-5811

Offers three different programs for job finding assistance: Employment Search Providers, Jobs Available, and Hire Me. The Employment Search Providers is for those who seek a professional approach to seeking employment. Jobs Available is Helping Hand Resource Center providing up to date job listings. Hire Me page lists resume and employment ads with details for employers to see.

METEC

2605 W. Krause Ave., Peoria, IL 61605
309-676-3832

Offers the support needed to find a job and secure a job.

Neighborhood House

1020 S. Matthew St., Peoria, IL 61605
309-674-1131

Offers job finding assistance.

SPARC

232 Bruns Ln, Springfield, IL 62702
217-726-1839

Helps individuals with developmental disabilities with job readiness, preparation, and finding assistance.

Tri-County Urban League

317 S. MacArthur Hwy, Peoria, IL 61605
309-673-7474

Has a job placement and referral service that provides career counseling and assists individuals in securing gainful employment. Also does pre and post job guidance to help individuals learn the basic skills for obtaining, securing, and maintaining employment.

OBTAINING IDENTIFICATION**First United Methodist Church**

116 NE Perry Ave., Peoria, IL 61603
309-673-3641

For financial assistance in obtaining a birth certificate, driver's license, or identification card, visit on the 2nd and 4th Saturday of each month between 11:00 a.m. and 1:00 p.m.

Salvation Army

417 NE Adams St., Peoria, IL 61603
309-655-7272

If you are leaving a shelter for permanent housing, or if you need identification to obtain a job, you can call this group for potential assistance.

There are two forms that a homeless management agency can fill out on your behalf and send in to the respective organization. These forms verify you are who you say you are and allow you to obtain a State Identification Card or a Birth Certificate. You can find these forms in [Appendix B – State of Illinois Identification Voucher Form](#) and [Appendix C – State of Illinois Birth Certificate Voucher Form](#). Your case manager from a homeless management agency will have access to these documents as well.

SECTION THIRTEEN

Money Management Resources

MONEY MANAGEMENT

Chestnut Credit Counseling Services

1003 Martin Luther King Jr. Dr., Bloomington, IL 61701
1-800-615-3022

Helps individuals and families with financial problems through assistance with budget planning, money management, and planned debt liquidation. A sliding scale is available for their services.

METEC

2605 W. Krause Ave., Peoria, IL 61605
309-676-3832

Can provide credit counseling and personal financial counseling services.

Navicore Solutions

416 Main St., Suite 800, Peoria, IL 61602
877-611-1007

Offers money management, credit counseling, debt management, and personal financial counseling. Credit counseling services are available Monday through Friday from 7:30 a.m. to 9:30 p.m., Saturdays from 8:00 a.m. to 7:00 p.m., and Sundays from 10:00 a.m. and 4:00 p.m.

Tri-County Urban League

317 S. MacArthur Hwy, Peoria, IL 61605
309-673-7474

Dedicated to improving the educational, social, and economic opportunities, this organization offers money management to African Americans and similarly disadvantaged people.

TAX PREPARATION ASSISTANCE

Alpha Park Public Library AARP Tax Preparation

3527 Airport Rd., Peoria, IL 61607
309-697-3822

Appointments are typically set in person in early January to receive assistance in filing your taxes. Please call for exact dates and documents needed for appointment.

Chillicothe Public Library AARP Tax Preparation

430 N. Bradley Ave., Chillicothe, IL 61523
309-274-2719

Appointments are typically set in person in early January to receive assistance in filing your taxes. Please call for exact dates and documents needed for appointment.

Fondulac District Library AARP Tax Preparation

40 Richland St., East Peoria, IL 61611
309-699-3917

No appointment necessary for this location. Please call for exact dates and documents needed for appointment.

METEC

3605 W. Krause Ave., Peoria, IL 61605
309-676-3832

Can assist individuals who make less than \$50,000 annually with tax preparation assistance. Program normally starts in January, so please call for exact dates and documents needed for appointment.

My Free Taxes

www.myfreetaxes.com

Offers free online federal and state tax filing for households that earned less than \$66,000 in 2017.

Pekin Public Library AARP Tax Preparation

301 S. 4th St., Pekin, IL 61554
309-347-7111

Appointments are typically set in person in early January to receive assistance in filing your taxes. Please call for exact dates and documents needed for appointment.

Peoria North Library AARP Tax Preparation

3001 W. Grand Pkwy, Peoria, IL 61615
309-497-2110

Appointments are typically set in person in early January to receive assistance in filing your taxes. Please call for exact dates and documents needed for appointment.

Washington District Library AARP Tax Preparation

380 N. Wilmore Rd., Washington, IL 61571
309-444-2241

This program is for individuals aged 60 and over. Appointments are typically set in person in early January to receive assistance in filing your taxes. Please call for exact dates and documents needed for appointment.

SECTION FOURTEEN

Financial Assistance Programs

TOWNSHIP INFORMATION

Township Supervisors are elected officials, so these contact numbers may change every 4 years. Please check last updated date at bottom of the page to ensure you have the correct and current information.

Townships are tax-funded entities in the state of Illinois that exist to help its residents that are in need. All townships operate differently, but all can provide financial assistance. These programs range from general relief to rent or utility payment assistance to prescription assistance. Not all townships will administer help for all programs. Call to speak to your Township Supervisor about the programs offered through your township office.

An individual can only reside in *one* township. There will never be a situation where a person can get help from a township they do not reside in.

Please see [Appendix A](#) for map of Peoria County Townships to determine your correct township.

Akron Township Office

Supervisor: Floyd E. Streitmatter
 No Physical Location
 Mailing Address: 19125 N. Route 91, Princeville, IL 61559
 309-360-3978

Brimfield Township Office

Supervisor: Anthony L. Karl
 Physical Address: 315 S. Adams St., Brimfield, IL 61517
 Mailing Address: PO Box 447, Brimfield, IL 61517
 309-446-9289

Chillicothe Township Office

Supervisor: Phillip M. "Mike" Ratcliff
 1438 N. Fourth St., Chillicothe, IL 61523
 309-274-8188

Elmwood Township Office

Supervisor: Steve Conklin
 111 W. Main St., Elmwood, IL 61529
 309-742-8877

Hallock Township Office

Supervisor: Kevin Peterson
 20008 N. Blue Ridge Rd., Chillicothe, IL 61523
 309-274-6302

Hollis Township Office

Supervisor: William J. Gerdes
 6430 W. Wheeler Rd., Mapleton, IL 61547
 309-697-6252

Jubilee Township Office

Supervisor: Stephen C. Garnett
 Physical Address: 12807 N. Princeville-Jubilee Rd., Princeville, IL 61559
 Mailing Address: 11700 N. Princeville-Jubilee Rd., Princeville, IL 61559
 309-243-7948

Kickapoo Township Office

Supervisor: Karl A. Koy
 10025 W. Route 150, Edwards, IL 61528
 309-691-1518

Limestone Township Office

Supervisor: Hutson "Skip" Light
 1501 W. Garfield Ave., Bartonville, IL 61607
 309-697-3521

Logan Township Office

Supervisor: Wayne A. Satterfield
 Physical Address: 3114 S. Martin Weber Rd., Hanna City, IL 61536
 Mailing Address: PO Box 192, Hanna City, IL 61536
 309-565-4204

Medina Township Office

Supervisor: John H.S. Dawson
 Physical Address: 10628 N. Galena Rd., Mossville, IL 61552
 Mailing Address: PO Box 451, Mossville, IL 61552
 309-579-2205

Millbrook Township Office

Supervisor: Danny E. Powell
 Physical Address: 20923 W. Cedar St., Laura, IL 61451
 Mailing Address: PO Box 22, Laura, IL 61451
 309-639-2643

Peoria Township Office

Supervisor: Francis (Frank) Abdnour
 205 SW Adams St., Peoria, IL 61602
 309-674-8237

Princeville Township Office

Supervisor: Summer Rice
 Physical Address: 14321 W. Southern St., Princeville, IL 61559
 Mailing Address: 316 W. High St., Princeville, IL 61559
 309-385-2062

Radnor Township Office

Supervisor: Phillip L. Cornish
 511 S. Fourth St., Dunlap, IL 61525
 309-243-5151

Richwoods Township Office

Supervisor: Don Gorman
 4901 N. Prospect Rd., Peoria Heights, IL 61616
 309-688-2822

Rosefield Township Office

Supervisor: Michael L. Windish
 16221 W. Southport Rd., Brimfield, IL 61517
 309-446-9954

Timber Township Office

Supervisor: Beth Coats
 Physical Address: 10625 S. Glasford Rd., Glasford, IL 61533
 Mailing Address: PO Box 262, Glasford, IL 61533
 309-389-4125

Trivoli Township Office

Supervisor: Eric Stanley
 1823 S. Cramer Rd., Trivoli, IL 61569
 309-362-2668

West Peoria Township Office

Supervisor: Sharon Kennedy
 2516 W. Rohmann Ave., West Peoria, IL 61604
 309-674-0462

RENT PAYMENT ASSISTANCE**Community Needs Agency- Chillicothe**

418 W. Wilmot, Chillicothe, IL 61523
 309-274-6333

Must live in Illinois Valley Central School District 321 to receive assistance. Open Monday through Wednesday from 10:00 a.m. to 12:00 p.m. or by appointment.

Illinois Department of Human Services

211 Fulton St., Suite 300, Peoria, IL 61602
 309-671-8100

If you are receiving TANF cash benefits through the state, you may qualify for a program called “crisis assistance” that can occasionally help with a rent payment in certain situations. Please call or visit your TANF caseworker to be screened.

PCCEO (Community Action Agency)

711 W. McBean St., Peoria, IL 61605
309-671-3800

Sets appointments to help with back rent or 1st month's rent once per month. Can only assist with back rent if there is an eviction notice, proof of hardship, and there is income for the home. Can only assist with first month's rent if there is proof the deposit has been paid, proof of hardship, and there is income for the home. Please call for each month's date.

The Salvation Army

417 NE Adams St., Peoria, IL 61603
309-655-7272

Sets appointments to help with back rent once per month. Can only assist with back rent if there is a notice from the landlord, proof of hardship, and proof of income or projected income. Please call for each month's date. Veterans, anyone in a domestic violence situation (with documentation) or those who have experienced a natural disaster can call anytime.

Your township may also be able to assist with rent payment assistance. Please see map in Appendix A to find your local township. Then locate your township contact information under "Township Information" [here](#).

WATER SERVICE PAYMENT ASSISTANCE**Community Needs Agency- Chillicothe**

418 W. Wilmot, Chillicothe, IL 61523
309-274-6333

Must live in Illinois Valley Central School District 321 to receive assistance. Open Monday through Wednesday from 10:00 a.m. to 12:00 p.m. or by appointment.

The Salvation Army

417 NE Adams St., Peoria, IL 61603
309-655-7272

To receive assistance with a water service payment, you must have active service with a disconnect notice, must be able to prove a hardship or crisis. The bill cannot be over \$150 and you must have proof of income for the last 30 days.

Your township may also be able to assist with a water service payment. Please see map in Appendix A to find your local township. Then locate your township contact information under "Township Information" [here](#).

AMEREN ASSISTANCE PROGRAMS**PCCEO (Community Action Agency)**

711 W. McBean St., Peoria, IL 61605
309-691-3900

PCCEO is the organization in Peoria County that administers three different tax-funded energy assistance programs: LIHEAP, Reconnect Assistance Program, and PIPP. These programs are available to anyone residing in Peoria County that meets their eligibility criteria.

LIHEAP (Low Income Home Energy Assistance Program)

Provides a once a year benefit to eligible households for use towards their energy cost. The payment amount is based on the number of people in the household, 30 day income, fuel type, and geographic location. The LIHEAP calendar year is September-May. Assistance is not available outside of these months.

Reconnect Assistance Program

Provides a once a year benefit to households whose utilities have been disconnected due to non-payment.

PIPP (Percentage of Income Payment Plan)

Available for LIHEAP eligible households who are customers of Ameren. Under PIPP, you will pay a percentage (6%) of your gross monthly income towards your utility bill.

The Salvation Army- Peoria

417 NE Adams St., Peoria, IL 61603

309-655-7272

The Salvation Army Peoria administers the “Warm Neighbors, Cool Friends” program to assist Ameren customers in the mid-income range. The customer must reside at the address on the bill and the service must be active. There is no assistance available if the bill is over \$750. You must have written documentation of personal or family crisis (except seniors). See chart below to determine if you are income eligible for this program:

For financial assistance on an Ameren bill, your 30 day gross monthly Income range must be between:

Household Count	Income Range
1	\$1,508 - \$3,016
2	\$2,030 - \$4,060
3	\$2,533 - \$5,106
4	\$3,075 - \$6,150
5	\$3,598 - \$7,196
6	\$4,120 - \$8,240
7	\$4,643 - \$9,286
8	\$5,155 - \$10,330

Most township offices can assist with an Ameren bill once a year. To find your township, please view the map in Appendix A. Then see “Township Information” [here](#) for your townships contact information.

UTILITY COMPANY QUESTIONS AND COMPLAINTS

Citizens Utility Board

309 W. Washington St., Suite 800, Chicago, IL 60606
312-263-4282

Can assist in advocating for utility consumers in resolving bill disputes, answering questions, etc. Also lobbies against utility rate hikes. Does not actually help with paying bills. Open Monday through Friday from 9:00 a.m. to 4:00 p.m.

Illinois Commerce Commission Consumer Services Division

527 E. Capitol Ave., Springfield, IL 62701
1-800-524-0795

Select the option for utilities and then the option to file or initiate a new complaint. You do not have to file a complaint, this will just get a live person on the phone you can speak with. Provides assistance to consumers in the resolution of informal complaints with regulated utilities and other entities. Does not actually help with paying bills.

CHURCH INFORMATION

Redeemer Lutheran Church

6801 N. Allen Rd., Peoria, IL 61614
309-693-9214

They are occasionally able to assist with small amounts, under \$100, of an Ameren or water bill. Please leave a message on this line for a call back.

Society of St. Vincent de Paul

309-677-7696

This group is the local chapter of a national organization of Catholic churches. With the funds raised, they can sometimes financially assist the community. Because they are privately funded, they are a little more flexible with eligibility guidelines than some public organizations. This intake call line is open Monday through Thursday. Please call for screening.

If you are affiliated with a church, you can also try to reach out to them for financial assistance. Many church groups can only help their congregants or close associates, so their information is not passed on or widely publicized.

SECTION FIFTEEN

Specialty Programs

MILITARY ASSISTANCE PROGRAMS

Ameren Illinois- The Ameren Illinois Military Support Program

PO Box 2543, Attn: Energy Assistance A10, Decatur, IL 62525
1-800-755-5000

Provides energy grants of up to \$200 to help pay electric bills (Ameren only) for qualifying active members of the military and disabled veterans. Open Monday through Friday from 7:00 a.m. to 7:00 p.m.

American Red Cross- Military Family Assistance

877-272-7337

In general, helps military members, veterans, and their families. To receive assistance, the applicant must be an active duty military service member or a military retiree and live outside of a 50 mile radius of a military base. If you're within that radius to a base, you can apply directly for assistance there. They can occasionally financially assist with mortgage payments, rent payments, air fare, long distance bus fare, gas money, utility payments, water payments, burial/cremation expenses, and emergency services.

Coalition to Support America's Heroes

552 Fort Evans Rd., Suite 300, Leesburg, VA 20176
888-447-2588

To be considered for financial assistance, applicants must have sustained an injury during combat in Operation Iraqi Freedom or Operation Enduring Freedom, Operation New Dawn, or in support of those operations in a hostile environment. Must have a disability rating from the Department of Veteran Affairs of 30 percent or higher from a single injury. They can occasionally assist with formula and baby food, mortgage payments, rent payments, household goods, clothing, automotive repairs, automobile payments, utility payments, water payments, school supplies, and medical care payments.

Greater Peoria Honor Flight

PO Box 5072, Peoria, IL 61601
309-397-6975

Recognizes American Veterans for your sacrifices and achievements by having you fly to Washington D.C. to your memorial at no cost. Any veteran who serves our country and is willing to lay down his life is eligible for an Honor Flight. Flights are prioritized according to their dates of service and where they fall in respect to our wartime veterans. Please leave a message and a volunteer will get back to you within 72 hours.

Habitat for Humanity- Veterans Repairs

931 N. Douglas St., Peoria, IL 61606
309-676-6729 ext. 3

Must be an owner occupied primary residence home, must demonstrate proof of veteran's status, and must meet income guidelines. Can help with home rehabilitation services and roof maintenance and repair.

Homeless Hotline for Veterans

877-454-3838

Homeless veterans, family members, and non-VA providers can receive information about available homeless programs and services. Open 24/7.

Illinois Department of Veterans Affairs

401 Main St., Suite 650, Peoria, IL 61602
309-671-7679

The VA can occasionally assist with motel vouchers for honorably discharged veterans, as well as in depth explain veteran's benefits.

Illinois Joining Forces

100 S. State St., 4th floor, Chicago, IL 60603
877-236-770

Open Monday through Friday from 8:00 a.m. to 5:00 p.m. This is a referral line staffed by veterans. They give veteran referrals for behavioral health, financial literacy, benefits and emergency assistance, homelessness and housing, education, legal support, employment and job training, women veterans, and families, children, and survivors.

Illinois Valley Fuller Center for Housing

1716 N. University St., Peoria, IL 61604
309-363-3737

Can sometimes help veterans (and veteran's widows) who own their home. Can help with home rehabilitation services, yard maintenance, ramp construction, and occasionally air conditioners and furnace repair.

Peoria County Veterans Assistance Commission

3116 N. Dries Ln., Suite 200, Peoria, IL 61604
309-681-2554

Assists veterans in Peoria County financially. If looking for assistance on a utility or rent payment, the bill must be in the veteran's name. Can sometimes help with food vouchers, mortgage payments, rent payments, personal and grooming supplies, utility payments, water payments, and guide veterans regarding their benefits status.

The Salvation Army- Veterans Outreach Center

416 NE Jefferson St., Peoria, IL 61603
217-278-9897

Please call for eligibility requirements. Open Monday through Friday from 8:00 a.m. to 4:00 p.m. Can occasionally assist with rental assistance, including rental deposits.

USA Cares

562 N. Dixie Blvd, Suite 3, Radcliff, KY 40160
1-800-773-0387

Assists active military personnel and veterans who have been referred by the VA to a treatment program for a traumatic brain injury, PTSD, or military sexual trauma. Can occasionally assist with mortgage payments, rent payments, utility payments, water payments, job finding assistance, and they have a military transition assistance program.

VFW Unmet Needs

406 W. 34th St., Kansas City, MO 64111
866-789-6333

Active military member going through certain financial hardships. Please call for eligibility screening. Phone line open 24/7. Can sometimes assist with food vouchers, formula and baby food, mortgage payments, rent payments, clothing, diapers, automotive repairs, automobile payments, utility payments, glasses/contacts, medical expense assistance, prescription assistance, and child care expense assistance.

HOLIDAY PROGRAMS

All holiday programs that give away clothing or toys begin earlier than most people would believe. Please call a few months before the actual holiday to inquire about specific holiday programs. For example, most Christmas programs begin sign ups shortly after Halloween and are done at least 3 weeks before Christmas.

Central Illinois Agency on Aging

700 Hamilton Blvd, Peoria, IL 61603
309-674-2071

This program provides holiday gifts for seniors aged 60 and older and disabled individuals of any age. Please call for program specifics.

Community Needs Agency- Chillicothe

418 W. Wilmot, Chillicothe, IL 61523
309-274-6333

Serves Illinois Valley Central School District 321. Offer Christmas baskets during the holidays. Please call for program specifics.

Hidden Manna

644 Park Ave., Peoria, IL 61603
309-472-6377

Does a Thanksgiving meal on Thanksgiving Day. Doors open at 11:30 a.m. Serves lunch from 12:00 p.m. to 2:00 p.m.

The Hope Chest

1106 Derby St., Pekin, IL 61554
309-620-9043

Has numerous holiday programs. Can assist families with gifts for children aged 17 and younger. Does Thanksgiving baskets as well. Please call for program specifics.

Neighborhood House

1020 S. Matthew St., Peoria, IL 61605
309-674-1131

Can assist with toys for the holidays. Please call for program specifics.

Peoria Rescue Ministries- Peoria Rescue Mission

601 SW Adams St., Peoria, IL 61602
309-676-6416

Thanksgiving Day and Christmas Day meals are served at 12:00 p.m. Church service begins at 11:00 a.m. which you must attend.

The Salvation Army Peoria

417 NE Adams St., Peoria, IL 61603
309-655-7272

Can assist with gifts for children aged 12 and younger. Also does Christmas baskets and winter clothing for anyone in need. Please call for program specifics.

South Side Mission

1127 S. Laramie St., Peoria, IL 61605
309-676-4604

Thanksgiving day and Christmas day meals are served at 11:30 a.m. on the respective day. Can also sign up to have a cooked meal delivered to you on Thanksgiving and Christmas.

St. John's Lutheran Church

6614 W. Smithville Rd., Bartonville, IL 61607
309-697-1440

Can provide gifts to families with kids aged 16 and younger. Parent or guardian must have been a client of the food pantry by the first of November to receive help with Christmas. Serves Bartonville, Glasford, Kingston Mines, Mapleton, Hanna City, and other rural areas nearby. Registration begins immediately after Halloween and goes through the week of Thanksgiving.

NATURAL DISASTER SERVICES**American Red Cross**

311 W. John Gwynn Jr. Ave., Peoria, IL 61605
309-677-7272

Can provide financial relief and support to those who have been through a disaster such as a fire, flood, tornado, etc.

Children's Home Association- Community Trauma Team

2011 Knoxville Ave., Peoria, IL 61603
309-687-8600

The Community Trauma team provides individual or group crisis debriefing, education, grief counseling, and referrals to long term resources to those of any age who have directly experienced or witnessed a traumatic event, including natural disasters. This service is available at no cost.

Disaster Distress Helpline

5600 Fishers Ln, Rockville, MD 20857
1-800-985-5990

Can also text 66746 and type 'TalkWithUs' in the message to receive a text back.

A national hotline dedicated to providing year round immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster.

PCCEO (Community Action Agency)

711 W. McBean St., Peoria, IL 61605
309-671-3900

Can sometimes help obtain a motel voucher for up to two weeks after a natural disaster, including a fire, flood, or tornado, for a household if they have a home to return to when the two week voucher expires. Please call for a screening.

The Salvation Army

417 NE Adams St., Peoria, IL 61603
309-655-7272

Can sometimes assist with rental costs associated with relocating after a natural disaster strikes. You may call any time after the natural disaster to see if there is assistance available for you.

SPECIALTY MEDICAL CONDITION PROGRAMS**American Cancer Society**

250 Williams St. NW, Atlanta, GA 30303
1-800-227-2345

Can connect individuals and families affected by cancer with transportation to medical appointments.

The Breadwinners Foundation

14 Mamaroneck Ave #2, White Plains, NY 10601
914-686-0690
www.breadwinners.org

Email: info@breadwinners.org

A private, non-profit organization committed to strengthening the safety net for families who have tragically lost their principal breadwinner. If eligible, they can assist with mortgage payments, rent payments, medical expenses, general assistance, child care payment assistance, and burial expenses.

The Breast Cancer Charities of America- The Help Now Fund

8505 Technology Forest Place, Suite 604, The Woodlands, TX 77381
936-231-8460

<https://thebreastcancercharities.org/help-now-fund/>

This program is designed for current breast cancer patients who are in need of emergency financial assistance. You may submit an application online the 1st through the 5th of each month. Applications received after the 5th will not be considered for funding and applications are not held until the next month. If eligible, they can assist with mortgage payments, rent payments, utility payments, and water payments.

Cancer Care

275 Seventh Ave., New York, NY 10001
1-800-813-4673

Can help anyone affected by cancer with transportation to medical appointments.

Central Illinois FRIENDS

Physical Address: 120 NE Glen Oak Ave, Suite 201, Peoria, IL 61603
Mailing Address: PO Box 5022, Peoria, IL 61601-5022
309-671-2144

FRIENDS links individuals both infected and affected by HIV/AIDS to essential resources to support longer-term health and supportive services. To receive assistance, you must be living with HIV or AIDS and see a case manager at the University of Illinois College of Medicine at Peoria. If eligible, they can assist with rent payments, utility payments, water payments, and general relief services.

Central Illinois Memorial Kidney Fund

PO Box 235, Morton, IL 61550
309-698-5479
<http://cimkf.org>

The Central Illinois Memorial Kidney Fund assists chronic kidney disease patients who are on dialysis, have received a kidney transplant, or are currently awaiting a kidney transplant. A doctor, nurse, or social worker will need to send a request to the Central Illinois Memorial Kidney Fund for financial assistance. If eligible, they can assist with food vouchers, bus passes, mortgage payments, rent payments, utility payments, water payments, and prescription expense assistance.

If you are battling cancer, you can screen yourself on the Cancer Financial Assistance Coalition website, <https://cancerfac.org/>, for potential financial assistance.

There are numerous charities and foundations in the country that focus on assisting those with specialty medical conditions. If you suffer from a medical condition not listed on this page, please give us a call and we can search the internet for an organization that may be able to assist.

FUNERAL AND BURIAL ASSISTANCE PROGRAMS**Illinois Crime Victim Compensation Program**

100 W. Randolph St., 13th Floor, Chicago, IL 60601
1-800-228-3368

If the deceased was the victim of a violent crime and the family is cooperating with law enforcement, this Attorney Generals program can sometimes assist with burial and cremation expense assistance. Open Monday through Friday from 8:00 a.m. to 5:00 p.m.

Illinois Department of Human Services

100 S. Grand Ave E, Lower Level, Springfield, IL 62762

217-785-4216

Dhs.fb@illinois.gov

The Funeral and Burial Unit can pay for funeral and burial expenses of a person who at the time of death was receiving any of the following types of assistance: TANF cash, AABD cash, All Kids Assist, Parent/All Kids Assist, All Kids Mom and Babies, Family Assist, AABD Medical, or General Assistance for Foster Care/Adoption Care. They prefer email to phone if possible. They are not able to help with cremation expenses.

South Side Mission

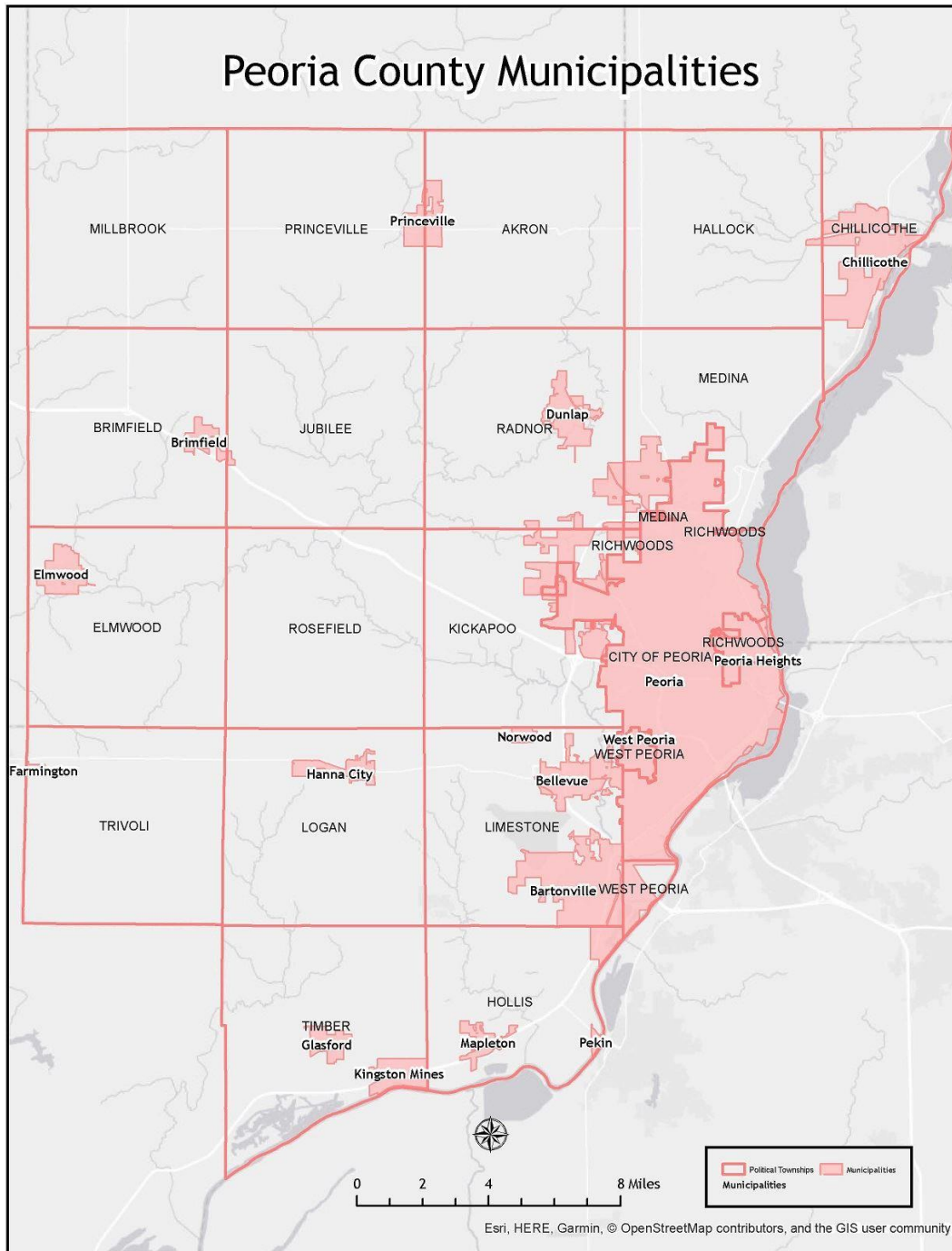
1127 S. Laramie St., Peoria, IL 61605

309-676-4604

Can sometimes provide assistance on burial plots to help families who have lost someone to violence.

APPENDIX

APPENDIX A - Peoria County Township Map



Appendix B – State of Illinois Identification Voucher Form

Print **Reset**



OFFICE OF THE SECRETARY OF STATE
DRIVER SERVICES DEPARTMENT

2701 S. DIRKSEN PKWY.
SPRINGFIELD, IL 62723
800-252-8980
www.cyberdriveillinois.com

Homeless Status Certification

The Homeless Status Certification is provided for the listed agent or agency to affirm to the named individual's homelessness at the time this certification is completed. It must be received by the Illinois Secretary of State's office at the time of application no later than 90 days from date notarized. This certification entitles the individual to a free standard State of Illinois ID Card.

This form does not establish proof of the applicant's name, date of birth or Social Security numbers, as required by Illinois law to obtain a State ID Card. The applicant must provide separate documentation from the list of approved documents by the Illinois Secretary of State at the time of application.

Homeless Status Certification

Applicant's Name (First, Middle, Last): _____

Applicant's Date of Birth: _____

Under penalty of perjury, I swear or affirm that:

I am a homeless individual as defined by federal law and I currently reside at or receive services from the Agency whose name and address are indicated on this document. I understand that the Illinois State Identification Card (ID Card) for which I am applying will be delivered to this Agency at the address listed on this document and I must pick up the ID Card from the Agency within sixty (60) days of the Agency's receipt of the document. If I fail to collect the ID Card within this 60-day period, it will be returned to the Illinois Secretary of State.

Signature of Applicant _____ Date _____

State of Illinois County of: _____

Subscribed and sworn to before me this _____ day of _____, 20____.

Notary Public (Place Notary Stamp Here)

Making any false statement on this certification is punishable by law.

Printed by authority of the State of Illinois. — June 2016 — 1 — DSD A 230.2

Appendix C – State of Illinois Birth Certificate Voucher Form

FULL NAME ON BIRTH RECORD (First, Middle, Last Prior to First Marriage/Civil Union)			
PLACE OF BIRTH (Hospital, City or Town, County, State)			
DATE OF BIRTH (Month, Day, Year)	SEX	BIRTH CERTIFICATE NUMBER (if known)	
FATHER/CO-PARENT'S NAME (First, Middle, Last Prior to First Marriage/Civil Union, Current Legal Last Name)			
MOTHER/CO-PARENT'S NAME (First, Middle, Last Prior to First Marriage/Civil Union, Current Legal Last Name)			
MAILING ADDRESS (NAME):		AGENCY NAME & AGENCY TAX ID:	
STREET ADDRESS:	CITY:	STATE:	ZIP:
<p><i>I am an individual experiencing homelessness and reside or receive services from the Agency indicated on this form. I swear or affirm under penalty of perjury that I am the individual listed above or parent of the child listed above and am requesting mine or my child's birth record. If I do not have a current valid ID, I give authorization to the Agent listed below to request the record on my behalf.</i></p> <p>Signature of Person Receiving the Record: _____ Date: _____ <small>Signature of either person listed on the above birth record or parent listed on the birth record</small></p> <p>Signature of Employee making Verification Required <small>I swear or affirm under penalty of perjury that I am a representative of the Agency listed above and the requestor listed on this form is receiving services from this Agency, I am qualified and able to verify the Identity / Homeless Status of the applicant as the person entitled to receive the record.</small></p> <p>Signature: _____ Date: _____</p> <p>IF THE ID OF THE PERSON NAMED ON THE RECORD IS INCLUDED, NO ADDITIONAL ITEMS ARE NEEDED</p> <p>IF THE PERSON RECEIVING THE RECORD DOES NOT HAVE ID, PLEASE HAVE THE VERIFYING AGENT COMPLETE THIS FORM IN THE PRESENCE OF A NOTARY, AUTHORIZING THE AGENT MAKING THE VERIFICATION TO REQUEST THE RECORD ON THEIR BEHALF. NOTARIZED SIGNATURE WILL NOT BE REQUIRED IF THE VERIFYING AGENT IS AN ATTORNEY OR MEMBER OF THE CONTINUUM.</p> <p>Subscribed and sworn to before me this _____ day of _____, 20____</p> <p>Signature: _____ <small>(Notary Public)</small></p> <p style="text-align: right; font-size: 1.2em; opacity: 0.5;">NOTARY SEAL</p>			

Include the following information with your request for a birth certificate: Form completed in full and printed on agency letterhead, copy of the valid photo identification of the applicant or Agent listed above, and if the individual on the record is under 18, requestor must be a parent, have guardianship, or legal documentation showing entitlement.

This document shall be presented to the County Clerk in the county the birth occurred in. For a list of appropriate Illinois County Clerk addresses go to www.iaccr.net/index

OR if there is a question on the County the birth occurred in, mail to the Illinois Department of Public Health, Division of Vital Records, 925 E. Ridgely Ave., Springfield, IL 62702-2737.

NOTE: Any person who, willfully and knowingly uses or attempts to use, or furnishes to another for use, for any purpose of deception, any certificate, record, report, certification or certified copy thereof so made, altered, amended, or mutilated; or, Any person who with the intention to deceive, willfully uses or attempts to use any certification or certified copy of a record of birth knowing that such certification or certified copy was issued upon a record that is false in whole or in or that relates to the birth of another person, is guilty of a Class 4 felony in the State of Illinois (ILCS 410/535/27(f)).